

DATA COLLECTION AND VERIFICATION PROJECT



About the Project

City Power along with Tsekema Consulting Engineers (the appointed audit contractors) have undertaken to visit all stands within the City of Johannesburg for the purpose of a complete data audit. Data Auditors need access to your property to ensure that all proclaimed stands are metered; that correct meters are linked to the correct properties and correctly serviced. The exercise will help the City understand the challenges that customers face regarding the conditions of metering and will ensure that customers are serviced effectively. Furthermore, the exercise will confirm that correct data is used for billing.

CITY POWER DATA AUDITORS WILL BE IN YOUR AREA

The audit team visiting your property will:

- Wear orange reflective jackets with City of Joburg and City Power logos on the front and a Tsekema logo on the back.
- Be in possession of identifications cards.
- Be in possession of an audit authorization letter from City Power.



The City of Johannesburg urges you to welcome the auditors into your homes and business premises so that the city can improve its services to you.

What the data auditors will require:

- Your Name and Surname,
- Contact details, Property ownership (Owner / Tenant),
- Access to switch your power off for a short period inside your property, to check your geyser for ripple relays (if applicable) and
- Technical meter information.



For further information please email: dataaudit@citypower.co.za

Or contact:
City of Johannesburg (Call Center is open 24hrs)
Telephone: **0860 562 874**

Audit Queries
(Operating hrs 08:00am - 05:00pm; Monday to Friday) Telephone: **011 490 7484**

For up-to-date audit schedules and interactive maps of the audit progress please go to www.citypower.co.za and click on data collection and verification project.



a world class African city

