

## CUSTOMER NOTICE

### METER INSPECTORS IN NOORDGESIG

To: Residents of Noordgesig,

The City has deployed a team of officials and inspectors to conduct audits on water and electricity meters in residents' homes starting on **30th May 2023**.

The purpose of these visits is to:

- Inspect the state of meters.
- Read the meters where necessary.
- Inspect the effectiveness of meters.
- Ensure that meters are operating properly.
- Validate and correct meter information linked to your stand, address, and customer details.
- Physically collect and verify property data from residents.

Residents may request the following from inspectors:

- Appointment letter from the City; or
- ID card showing the photo of the inspector; or
- Personal ID.

Residents can call the following numbers should they wish to confirm the inspectors:

- City's Call Centre: 0860 562 874
- City Power (Dumo Zondi): 083 704 9416
- Joburg Water (Paul Jacobs): 072 645 2577
- RSSC Region D Assistant Director (Garvern Machete): 082 467 9245
- Ward Councillor (Brenda Dammie): 079 094 9715.

Please provide your details to the inspectors and assist us with having your correct details on our system.