

SERVICE INTERRUPTION ALERT

A labour dispute impacted services at the City's Call Centre.



Do you need make a payment?

The City has a variety of payment methods:

Pay over the counter at Standard Bank - remember to use AA45 as the beneficiary account number and your "9 digit municipal account number" as the reference for the bill being paid.

Customers may also pay via Electronic Funds Transfer directly into the City's account.

Alternatively, payment can be made at a third party payment facility such as Pick n Pay or Checkers.

Customer may log urgent queries at any one of the City's customer service centres City-wide.

Visit www.joburg.org.za for a centre nearest to you.



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