

ENVIRONMENT AND INFRASTRUCTURE SERVICES
(JOHANNESBURG WATER)

**AMENDMENT OF TARIFF
CHARGES FOR WATER SERVICES
AND SEWERAGE AND SANITATION
SERVICES: 2015/16**

1 STRATEGIC THRUST

Service Delivery Excellence and Good Governance

2 OBJECTIVE

The purpose of this report is to seek approval to amend the Tariff Charges for Water, Sewerage and Sanitation Services. Council approval is thus sought for the tariff increases proposed under item 3 below for the 2015/16 Financial Year. It is also proposed that business customers continue to pay a 2% surcharge.

3 PROPOSED TARIFF INCREASE

The increases are based on the 14.5% proposed tariff by Rand Water. There is continuing engagement by SALGA (on behalf of municipalities) and the Department of Water and Sanitation to finalise the funding of Acid Mine Draining and its impact on the proposed tariffs.

The proposed tariff increase for the 2015/16 financial year applicable to the various tariff bands is as follows:

- Domestic water and prepaid water and sanitation tariffs to be increased as follows

○ >0 to 6kl	n/a
○ >6 to 10 kl	11.0%
○ >10 to 15 kl	12.0%
○ >15 to 20 kl	15.0%
○ >20 to 30 kl	16.0%
○ >30 to 40 kl	16.5%
○ >40kl	17.0%

- Institutional and Industrial/Commercial tariffs to be increased by:

○ Consumption up to 200kl	15.0%
○ Consumption exceeding 200kl	15.5%

- All other tariffs to be increased by 15.0%.

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The budgeted average tariff increases for June 2016 and June 2017 are 8% for each year. The tariff increases are purely indicative as no indication has been received from Rand Water to the increase in the cost of water for the 2016 and 2017 financial years.

4 MOTIVATION

The following are guidelines motivating the proposed tariff:

- Awareness of water as scarce resource
Recent studies indicate that the continued supply of water internationally will continue to be under threat. More particularly South Africa is considered a country in which water scarcity is a real threat. The approach to the structure of the proposed tariff is to emphasise the importance of water as a scarce resource and create a culture of controlled consumption. High consumers will continue to pay at a higher rate.
- Users of municipal services should be treated equitably in the application of tariffs. Deemed consumption charges are currently not uniform across Johannesburg. Soweto, for example, is billed on deemed consumption of 20kl per connection per month, whereas Alexandra is billed on a deemed consumption of 10kl per connection per month. As part of its Soweto Infrastructure Project, JW is addressing the issues surrounding metering infrastructure rehabilitation and water consumption in the deemed consumption areas of Johannesburg. A component of the project is the installation of water meters where after consumers will be charged for actual consumption of services.
- In terms of the new extended social package effective 01/01/2009 the provision of free basic water to registered indigents will be within a range of 10kl to 15kl per household, depending on various criteria.
- The amount individual users pay for services should generally be in proportion to the use of that service.
For 2015/16 the tariff would continue to be based on a rising block tariff structure. The subsidised rising block tariff for ex-deemed consumption areas (introduced in 2003/4) ensure that these customers are now charged proportional to usage following the Soweto Infrastructure Project interventions.

For households benefiting from the Soweto Infrastructure Project in deemed consumption areas and new private developments such as Protea Glen Ext 4; Lehae and Cosmos city, the following applies:

- A subsidised water and sanitation rising block tariff.
- A consumption based tariff for both water and sanitation.
- Incentive based debt write-off policy.

Customers who have prepayment meters installed, qualify for a progressive monthly write-off effective from the date of meter installation, over a three year

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period. Defaulting customer in terms of transgression of by-laws will have the debt written off reversed retrospectively with interest.

For households in informal settlements

- ♦ Free rudimentary Service (LOS 1) service levels
 - ♦ Free water tanker services.
 - ♦ Free vacuum tanker services.
- Tariffs must reflect the cost reasonably associated with rendering the service, including capital, operating, maintenance, administration and replacement costs, and interest charges.

The proposed price increase for 2015/16 will therefore be in alignment with the proposal above.

- Tariffs must be set at levels that facilitate the financial sustainability of the service, taking into account subsidisation from sources other than the service concerned.
- The economic, efficient and effective use of resources, the recycling of waste and other appropriate environmental objectives will be encouraged.

The metering of previously deemed consumption areas through the Soweto Infrastructure Project, in conjunction with the favourable tariff structure, is an important step towards the objective of the economic, efficient and effective use of resources. The initiative strongly supports demand side management.

PROPOSED TARIFFS FOR THE 2015/16 to 2017/18 FINANCIAL YEARS

The 2015/16 water tariffs listed below reflect the various rate increases proposed above:

Proposed Domestic Water Tariff – Metered Areas

Kilolitres per connection per month	2014/15 Tariff (R/kl)	2015/16 Tariff (R/kl) *	2016/17 Tariff (R/kl) *	2017/18 Tariff (R/kl) *
0-6	Free	Free	Free	Free
> 6-10	R6.18	R6.86	R7.24	R7.64
>10-15	R9.97	R11.17	R11.84	R12.55
>15-20	R14.06	R16.17	R17.46	R18.86
>20-30	R18.46	R21.41	R23.34	R25.44
>30-40	R19.67	R22.92	R25.10	R27.48
>40	R24.21	R28.33	R31.16	R34.28

*Indicative only as cost of bulk water has not been confirmed by Rand Water and may change once confirmed.

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Proposed Domestic Water Tariff – Pre-paid Meters

Kilolitres per connection per month	2014/15 Tariff (R/kl)	2015/16 Tariff (R/kl) *	2016/17 Tariff (R/kl) *	2017/18 Tariff (R/kl) *
0-6	Free	Free	Free	Free
>6-10	R4.78	R5.31	R5.60	R5.91
>10-15	R6.35	R7.11	R7.54	R7.99
>15-20	R11.65	R13.40	R14.47	R15.63
>20-30	R17.67	R20.50	R22.35	R24.36
>30-40	R18.84	R21.95	R24.04	R26.32
>40	R24.01	R28.09	R30.90	R33.99

*Indicative only as cost of bulk water has not been confirmed by Rand Water and may change once confirmed.

Proposed Water tariffs for indigents as part of the Expanded Social Package

Indigent Category	Score on Prevailing COJ Poverty Index	Allocation of additional free water per person per day (litres)	Monthly allocation cap of free water per household in which at least 50% of registered social package recipients qualify for the band in question (Kilo-litres)
Band 1	1-34	25l.	10kl.
Band 2	35-70	35l.	12kl.
Band 3	71-100	50l.	15kl.

Note:

- Band 1 refers to individuals / households within the vulnerability range defined by the approved CoJ Poverty index of the expanded social package policy.
- Band 2 refers to individuals/ households with some formal income that nonetheless falls below the survival range threshold set by the approved CoJ Poverty index of the expanded social package policy.
- Band 3 refers to individuals/ households with no formal income from either grants or employment, or incomes below the individual survival level of R836.37per month.

Note: These benefits are applicable to the 2014/15 financial year. This report has not incorporated any proposed changes to the current Expanded Social Package

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Proposed Institutional Water Tariffs

Kilolitres per connection per month	2014/15 Tariff (R/kl)	2015/16 Tariff (R/kl) *	2016/17 Tariff (R/kl) *	2017/18 Tariff (R/kl) *
Consumption up to 200kl	R16.52	R19.00	R20.52	R22.16
Consumption exceeding 200kl	R17.20	R19.87	R21.56	R23.39

*Indicative only as cost of bulk water has not been confirmed by Rand Water and may change once confirmed.

Proposed Industrial/Commercial Water Tariffs

Kilolitres per connection per month	2014/15 Tariff (R/kl)	2015/16 Tariff (R/kl) *	2016/17 Tariff (R/kl) *	2017/18 Tariff (R/kl) *
Consumption up to 200kl	R22.83	R26.25	R28.35	R30.62
Consumption exceeding 200kl	R23.78	R27.47	R29.80	R32.33

*Indicative only as cost of bulk water has not been confirmed by Rand Water and may change once confirmed.

Proposed Private Dwelling Domestic Sanitation Tariffs

ERF Size (m ²)	2014/15 Tariff (R/erf/month)	2015/16 Tariff (R/erf/month) *	2016/17 Tariff (R/erf/month) *	2017/18 Tariff (R/erf/month) *
Up to and including 300m ²	R118.04	R135.75	R146.61	R158.34
Larger than 300m ² to 1000m ²	R229.78	R264.25	R285.39	R308.22
Larger than 1000m ² to 2000m ²	R347.62	R399.76	R431.74	R466.28
Larger than 2000m ²	R500.87	R576.00	R622.08	R671.85

*Indicative only as cost of bulk water has not been confirmed by Rand Water and may change once confirmed.

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Proposed sanitation tariffs for indigents as part of the Expanded Social Package

Indigent Category	Score on Prevailing COJ Poverty Index	Reduction in sewerage tariff charge for applicable indigent band
Band 1	1-34	70%
Band 2	35-70	100%
Band 3	70-100	100%

Note:

- Band 1 refers to individuals / households within the vulnerability range defined by the approved CoJ Poverty index of the expanded social package policy.
- Band 2 refers to individuals/ households with some formal income that nonetheless falls below the survival range threshold set by the approved CoJ Poverty index of the expanded social package policy.
- Band 3 refers to individuals/ households with no formal income from either grants or employment, or incomes below the individual survival level of R836.37 per month.

Note: These benefits are applicable to the 2014/15 financial year. This report has not incorporated any proposed changes to the current Expanded Social Package

Proposed Domestic Sanitation Tariffs – Pre-paid Meters

Kilolitres per connection per month	2014/15 Tariff Subsidised measured (R/kl)	2015/16 Tariff Subsidised measured (R/kl) *	2016/17 Tariff Subsidised measured (R/kl) *	2017/18 Tariff Subsidised measured (R/kl) *
0-6	Free	Free	Free	Free
>6-10	R2.67	R2.96	R3.12	R3.29
>10-15	R3.48	R3.90	R4.13	R4.38
>15-20	R6.58	R7.57	R8.18	R8.83
>20-30	R10.18	R11.81	R12.87	R14.03
>30-40	R10.85	R12.64	R13.84	R15.15
>40-50	R13.60	R15.91	R17.50	R19.25
>50	R18.01	R21.07	R23.18	R25.50

*Indicative only as cost of bulk water has not been confirmed by Rand Water and may change once confirmed

NB: Business customers continue to pay a 2% surcharge

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5 POLICY IMPLICATIONS

The proposed increases are in line with the City of Johannesburg's guiding principles on the determination of tariffs in that tariffs should be equitable and affordable.

6 LEGAL AND CONSTITUTIONAL IMPLICATIONS

This report has been finalized in conjunction with Legal and Compliance to ensure compliance with all relevant Legislation. It should though be kept in mind that by virtue of Section 28 (6) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), once the new tariffs have been determined in respect of the 2015/16 Financial Year, it may not be further increased during that financial year, except when required in terms of a financial recovery plan as contemplated in the Act. For that reason it is essential to ensure that the proposed increases comply with the budgeted needs of the Council in respect of 2015/16 Financial Year.

7 FINANCIAL IMPLICATIONS

The proposed tariff structure does allow Johannesburg Water to comply with its commitments of financial sustainability and the pursuance of the upgrading and enhancement of the water and sanitation infrastructure and other efficiency initiatives.

8 ECONOMIC IMPLICATIONS

The economic implications of the proposed tariff are to ensure that the increases in the various tariff bands are maintained at reasonable levels, but having regard to the principle of higher increases for the high level consumption customers.

9 COMMUNICATION IMPLICATIONS

The relevant information regarding the amended tariffs will be communicated to all role players in the manner prescribed by law.

10 OTHER DEPARTMENTS/BODIES CONSULTED

The following bodies have been consulted prior to submission of this proposal:

1. Environmental, Infrastructure and Services department.
2. Legal and Compliance.

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11 KEY PERFORMANCE INDICATOR

The report relates to the Johannesburg Water Revenue key performance indicator.

IT IS RECOMMENDED

1 That, in terms of Sections 11(3)(i) and 75A (1) of the Local Government : Municipal Systems Act 2000, (Act 32 of 2000) as amended, read with Section 16(2) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), the City of Johannesburg declares its intention to amend with effect from 1 July 2015 its Tariff of Charges:-

For:

- (1) Water Services as set out in Annexure A and
- (2) Sewerage and Sanitary Services as set out in Annexure B.

2 That, in terms of Sections 17(3)(a)(ii) and 22(a)(i) and (ii) of the Local Government : Municipal Finance Management Act, 2003 (Act 56 of 2003) and Sections 21, 21A(1) and 2 of the Local Government : Municipal Systems Act, 2000 (Act 32 of 2000) as amended, the City of Johannesburg:

- (1) display the notice and the documents and notice in the manner prescribed;
- (2) seek to convey to the local community by means contemplated in Section 21 read with Section 21A of the Municipal Systems act, 2000 (Act 32 of 2000) the information contemplated in Recommendation 1 above.
- (3) publish a notice in the manner prescribed and invites the local community to submit written comments or representations in respect of the City's declared intention to amend or determine Tariffs of Charges.

3 That in terms of Section 22(b)(i) and (ii) of the Local Government : Municipal Finance Management Act, 2003 (Act 56 of 2003) a copy of the notice and documents be sent forthwith to the National and Provincial Treasury; MEC for local government; as well any other organ of state or municipality affected by the budget to solicit their views

4 That the Group Chief Financial Officer in conjunction with the Group Head : Legal and Contracts, in consultation with the Council's relevant Departments and all interested parties, report on the comments received in terms of Recommendation 2 above with recommendations on the final of the Tariffs of Charges for consideration.

Theresa Cordier 15/3/25 2:28 PM

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5 That the report be submitted to a relevant Section 79 Committee for comment.

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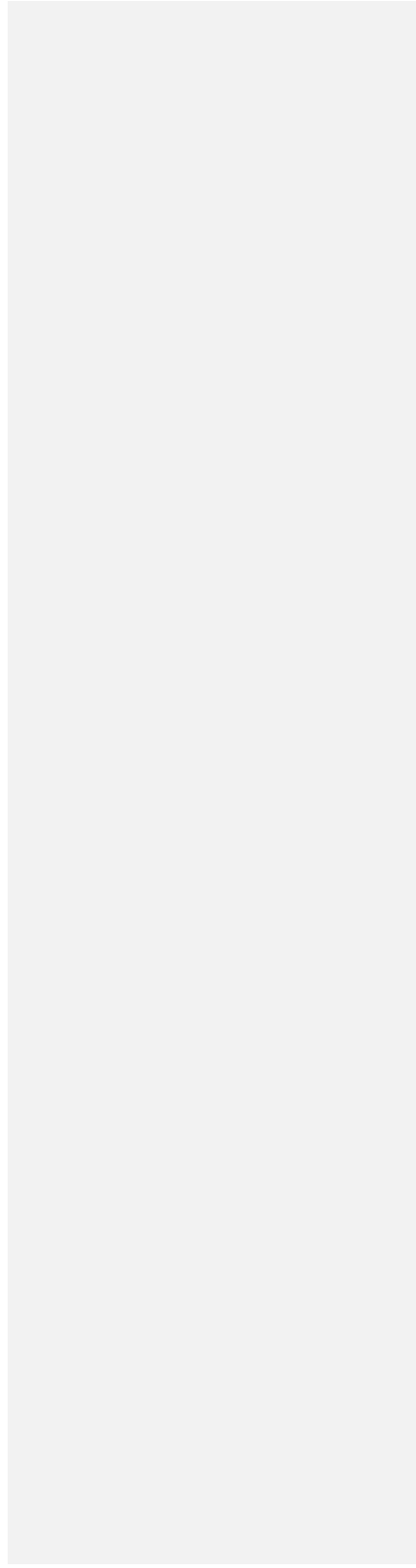
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CITY OF JOHANNESBURG

AMENDMENT OF TARIFF OF CHARGES FOR WATER SERVICES

In terms of:

The Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) as amended: Sections 17(3)(a)(ii), and 22(a)(i) and (ii) ;
the Local Government Municipal Systems Act, 2000 (Act 32 of 2000) as amended: Sections 21(1) and (3), 21A and 75A(3) and (4) ;, it is hereby notified that the City of Johannesburg has, in terms of Sections 11(3)(i) and 75A(1) and (2) of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended, read with Section 24(2)(c)(ii) of the Local Government: Municipal Financial Management Act, 2003 (Act 56 of 2003), amended its tariff of charges for Water Services with effect from 1 July 2015. A 2% surcharge is levied on business customers.

The following tariffs shall be effective from 1 July 2015:

1. DEFINITIONS

For the purposes of this tariff of charges the following definitions will apply:

- 1.1. "Dwelling unit" means one or more rooms including kitchen/s designed as a unit for occupancy for purpose of cooking, living and sleeping which includes nearby outbuildings, sheds and granny flats within the curtilage of the property excluding multi dwellings and flats;
- 1.2. "Multi-dwelling" means any arrangement of premises that comprises more than one dwelling unit, including semi-detached houses, simplex units, townhouses and any other arrangement of residential premises excluding a block of flats;
- 1.3. "Hostel" means collective accommodation for Local Authority and Provincial Government workers which accommodation may be single rooms or dormitories, with shared facilities such as kitchens and bathrooms;
- 1.4. "Service Level 1" shall mean a service delivery option consisting of water supply from communal water points located within 200 metres of each other.
- 1.5. "Service Level 2" shall mean a service delivery option consisting of an un-metered water connection to each stand or erf with an individual yard standpipe that is purposefully not connected to any plumbing fixtures located on the property.
- 1.6. "Service Level 3" shall mean a service delivery option consisting of a metered pressured water connection to each stand or erf that can legally

be connected by the developer/owner to the dwelling (or any other point on the property);.

- 1.7. "ESP" means Expanded Social Package policy;
- 1.8. "Residential purposes" shall be deemed not to include the letting of accommodation units for any category of hotel uses, which shall be deemed to constitute use for commercial purposes;
- 1.9. "Institution" means tertiary educational institutions, public schools, public hospitals, orphanages or other similar premises operated by a registered welfare organisation or old aged homes, sport clubs or premises used for public worship, including halls or other buildings used for religious purposes.

CHARGES FOR THE SUPPLY OF METERED WATER:

The water charges below are based on the 14.5% proposed tariff by Rand Water. There is continuing engagement by SALGA (on behalf of municipalities) and the Department of Water and Sanitation to finalise the funding of Acid Mine Draining and its impact on the proposed tariffs.

2.1 (A) Residential Consumers

For the supply of water to any dwelling where such a dwelling unit has its own meter supplied by Johannesburg Water and is used for residential purposes:

- (a) For the first 6 kilolitres : Free of charge per month;
- (b) In excess of 6 kilolitres up to 10 kilolitres: R6.86 per kilolitre per month.
- (c) In excess of 10 kilolitres up to 15 kilolitres: R11.17 per kilolitre per month.
- (d) In excess of 15 kilolitres up to 20 kilolitres: R16.17 per kilolitre per month.
- (e) In excess of 20 kilolitres up to 30 kilolitres: R21.41 per kilolitre per month.
- (f) In excess of 30 kilolitres up to 40 kilolitres: R22.92 per kilolitre per month.
- (g) In excess of 40 kilolitres: R28.33 per kilolitre per month.

2.1 (B) Residential Indigent Consumers

For the supply of water to any dwelling unit where such a dwelling unit has its own meter supplied by Johannesburg Water and is used for residential purposes by a consumer that is registered indigent in terms of the Council's Expanded Social Package policy:

Indigent Category	Score on Prevailing COJ Poverty Index	Allocation of additional free water per person per day (litres)	Monthly allocation cap of free water per household in which at least 50% of registered social package recipients qualify for the band in question (Kilo-litres)
Band 1	1-34	25l.	10kl.

Band 2	35-70	35l.	12kl.
Band 3	71-100	50l.	15kl

Note :

- a. Band 1 refers to individuals / households within a vulnerability range defined by the approved CoJ Poverty index of the ESP policy.
- b. Band 2 refers to individuals/ households with some formal income that nonetheless falls below the survival range threshold set by the approved CoJ Poverty index of the ESP policy.
- c. Band 3 refers to individuals/ households with no formal income from either grants or employment, or incomes below the individual survival level of R836.37 per month

2.2 (A) Residential pre-paid customer

Where a residential pre-paid meter has been installed, for the supply of water.

- a) For the first 6 kilolitres : Free of charge per month;
- b) In excess of 6 kilolitres up to 10 kilolitres: R 5.31 per kilolitre per month.
- c) In excess of 10 kilolitres up to 15 kilolitres: R 7.11 per kilolitre per month.
- d) In excess of 15 kilolitres up to 20 kilolitres: R 13.40 per kilolitre per month.
- e) In excess of 20 kilolitres up to 30 kilolitres: R 20.50 per kilolitre per month.
- f) In excess of 30 kilolitres up to 40 kilolitres: R 21.95 per kilolitre per month.
- g) In excess of 40 kilolitres: R 28.09 per kilolitre per month.

An annual allocation for emergencies of 4 kl will be provided free of charge to a consumer in the case where the meter is prepaid

2.2 (B) Residential Indigent pre-paid customer

Where a residential pre-paid meter has been installed for the supply of water. Where such water is consumed by a consumer that is declared indigent in terms of the Council's Expanded Social Package policy resolution, the proposed tariff will be as follows:

Indigent Category	Score on Prevailing COJ Poverty Index	Allocation of additional free water per person per day (litres)	Monthly allocation cap of free water per household in which at least 50% of registered social package recipients qualify for the band in question (Kilo-litres)
Band 1	1-34	25l.	10kl.
Band 2	35-70	35l.	12kl.
Band 3	71-100	50l.	15kl.

Note :

- a. Band 1 refers to individuals / households within a vulnerability range defined by the approved CoJ Poverty index of the ESP policy.
- b. Band 2 refers to individuals / households with some formal income that nonetheless falls below the survival range threshold set by the approved CoJ Poverty index of the ESP policy.
- c. Band 3 refers to individuals / households with no formal income from either grants or employment, or incomes below the individual survival level of R836.77 per month.

2.3 Multi dwelling

2.3 (A) Credit meters

For the supply of water to multi dwelling where water consumed in all such units are metered by one or a combination of meters supplied by Johannesburg Water, but not individually metered by meters: the combined aggregate consumption be divided by the number of dwelling units:

- (a) For the first 6 kilolitres per dwelling multiplied by the number of dwelling units on the premises: Free of charge per month.
- (b) In excess of 6 kilolitres up to and including 10 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 6.86 per kilolitre per month.
- (c) In excess of 10 kilolitres up to and including 15 kilolitres per dwelling multiplied by the number of dwelling units on the premises: : R 11.17 per kilolitre per month.
- (d) In excess of 15 kilolitres up to and including 20 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 16.17 per kilolitre per month.

- (e) In excess of 20 kilolitres up to and including 30 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 21.41 per kilolitre per month.
- (f) In excess of 30 kilolitres up to and including 40 kilolitres per dwelling multiplied by the number of dwelling units: R 22.92 per kilolitre per month.
- (g) For any quantity in excess of 40 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 28.33 kilolitres per month.

2.3 (B) Pre-paid meters

For the supply of water to multi dwelling where water consumed in all such units are metered by one pre-paid meter supplied by Johannesburg Water the aggregate consumption be divided by the number of dwelling units:

- (a) For the first 6 Kilolitres per dwelling multiplied by the number of dwelling units on the premises: Free of charge per month.
- (b) In excess of 6 kilolitres up to and including 10 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 5.31per kilolitre per month.
- (c) In excess of 10 kilolitres up to and including 15 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 7.11per kilolitre per month.
- (d) In excess of 15 kilolitres up to and including 20 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 13.40 per kilolitre per month.
- (e) In excess of 20 kilolitres up to and including 30 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 20.50 per kilolitre per month.
- (f) In excess of 30 kilolitres up to and including 40 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 21.95 per kilolitre per month.
- (g) For any quantity in excess of 40 kilolitres per dwelling multiplied by the number of dwelling units on the premises concerned: R 28.09 per kilolitre per month.

2.4 Mixed use

For the supply of water to any dwelling, with or without appurtenant outbuildings, and used for other purposes (excluding any such units used merely for purposes incidental to such other purposes which constitute the main activities on the premises), where water consumed in all such units is metered by one meter supplied by Johannesburg Water for any quantity of water supplied:

- (a) Up to and including the first 6 Kilolitres per dwelling multiplied by the number of dwelling units on the premises: Free of charge per month.
- (b) In excess of 6 kilolitres up to and including 10 kilolitres per dwelling multiplied by the number of dwelling units: R 6.86 per kilolitre per month.
- (c) In excess of 10 kilolitres up to and including 15 kilolitres per dwelling multiplied by the number of dwelling units on the premises: R 11.17 per kilolitre per month.
- (d) In excess of 15 kilolitres up to and including 20 kilolitres per dwelling multiplied by the number of dwelling units: R 16.17 per kilolitre per month
- (e) For any quantity in excess of 20 kilolitres per dwelling multiplied by the number of dwelling units: R 28.33 per kilolitre per month.
- (f) In the case where a domestic customer conducts commercial/business activities on their residential unit where pre-paid meters have been installed, the first 10kl/month shall be provided free of charge. Any consumption in excess of the free 10kl shall be charged at the rate of R 27.82 kilolitre per month.

2.5 Hostels

For the supply of water to any hostels with or without appurtenant outbuildings where water consumed in all such units is metered by one meter supplied by Johannesburg Water. The aggregate consumption be divided by the factor of the number of registered beds divided by six and the tariff stipulated in sub paragraph (1) above be applied per hostel.

- (a) The first 6 kilolitres per hostel multiplied by the factor of the number of registered beds per hostel divided by six: Free of charge per month.
- (b) In excess of 6 kilolitres up to and including 10 kilolitres per hostel multiplied by the factor of the number of registered beds per hostel divided by six: R 6.86 per kilolitre per month.

- (c) In excess of 10 kilolitres up to and including 15 kilolitres per hostel multiplied by factor of the number of registered beds per hostel divided by six: R 11.17 per kilolitre per month.
- (d) In excess of 15 kilolitres up to and including 20 kilolitres per hostel multiplied by the factor of the number of registered beds divided by six per hostel: R 16.17 per kilolitre per month.
- (e) For any quantity in excess of 20 kilolitres per hostel multiplied by the factor of the number of registered beds divided by six per hostel: R 28.33 per kilolitre per month.

2.6 Institutions

For the supply of water to institutions:

- (a) For consumption up to 200 kilolitres: R 19.00 per kilolitre per month
- (b) For consumption exceeding 200 kilolitres: R 19.87per kilolitre per month.

2.7 Commercial

For the supply of water through any one meter to premises other than those provided for in clauses 2.1 to 2.6:

- (a) For consumption up to 200 kilolitres: R 26.25 per kilolitre per month.
- (b) For consumption exceeding 200 kilolitres: R 27.47 per kilolitre per month.

3 INTERIM CHARGES

- (a) For the purpose of assessing any charge where a meter reading could not be obtained, for whatever reason, in an area other than a deemed consumption area, the same amount of water shall be deemed to have been consumed during every period of 24 hours between the last actual meter readings.
- (b) During the period between meter readings an interim charge in respect of a part of such period may be rendered to the customer. The interim charge shall be reversed when actual meter readings are again obtained and the account adjusted accordingly.

4 MISCELLANEOUS

- 4.1. For the supply of water for use outside the area of jurisdiction of the City of Johannesburg (excluding water supplied in bulk to another local authority) such supply to be metered at a point within the boundary of the City of Johannesburg in any one month, the charge payable shall be the prevailing Rand Water bulk supply price plus a surcharge of 25% on the aggregate of such charge.
- 4.2. In the case of meters registering the supply of water in gallons, the number of kilolitres supplied shall be determined by dividing the number of gallons registered by 220 and rounding off the result, up or down to the nearest 10.

5 CHARGES FOR THE SUPPLY OF UNMETERED WATER

5.1(A) Deemed consumption areas

Erven within previously disadvantage areas where a flat rate for water consumption was charged and it has not been possible to assess metered water consumption over the past 12 months:

- 5kl per month: Free of charge;
- 10 kl per month: R27.44 per month;
- 20 kl per month: R164.14 per month

5.1 (B) Deemed consumption areas : Indigent customers

Erven within previously disadvantaged areas where a flat rate was charged and it has not been possible to assess a metered water consumption over the past 12 months and the consumer is declared indigent in terms Expanded Social Package Policy of Council:

- 5kl per month: Free of charge;
- 10 kl per month: Free of charge;
- 20 kl per month: R136.70 per month

5.2 Informal settlements

Dwelling in respect of which no building plan has been lawfully approved by any competent authority and the dwelling on the erf is not individually connected to Johannesburg Water's water reticulation system supplied by water from a communal water point: Free of charge per month.

SUNDRY CHARGES

6.1 Availability Charges

The following availability charges shall be payable in respect of:

- (a) Per vacant residential stands;
- (b) Per unoccupied improved residential stands;
- (c) Per improved occupied residential stands where no water supplied by Council is being consumed for any reason;
- (d) Per occupied unmetered residential stands
R206.96 per month per stand for items (a), (b), (c) and (d) above
- (e) Per non-residential vacant stands;
- (f) Per unoccupied improved non residential stand;
- (g) Per improved occupied non-residential stands where no water supplied by Council is being consumed;
R380.00 per month per stand for items (e), (f) and (g) above.

6.2 Charges for connecting supply

6.2 (A) Disconnections and/or reconnections

- (1) For the removal of an unused meter and consequent disconnecting of supply: R 1,529.50
- (2) For the re-connection of supply which has been cut off.
 - (a) Flow restrictions: R 1193.12
 - (b) Cut-off, Level 2- Disconnection and re-connection at the water meter: R 2,386.24
 - (d) Cut-off, Level 3- Disconnection and reconnection at the water mains supply: R 4,808.77
 - (d) Disconnection and re-connection of supply for an incidence of Tampering/Bypassing of the service installation and/or meter: R 2,386.24
 - (e) Disconnection and re-connection of supply for an incidence of Vandalism of the service installation and/or meter: R 4,808.77

6.2 (B) New Connections

- (a) For providing and installing a 20 mm connection with a meter:
 - (i) Service Level 1 and Level 2 water connection: Free
 - (ii) New complete connection: R 6,335.50
 - (iii) New meter only: R 2,167.51
- (b) For providing and installing a 25 mm connection with a meter: R 15,394.23
- (c) For providing and installing a 40 mm connection with a meter: R 20,682.73

- (d) For providing and installing a 50 mm connection with a meter: R26, 451.99
- (e) For providing and installing a 80 mm connection with a meter: R 41, 361.46
- (f) For providing and installing a 100 mm connection with a meter: R 42, 806.46
- (g) For providing and installing a 150 mm connection with a meter: R 50,976.94

6.2 (C) Fire Service Connections

- (a) For providing and installing a 25 mm fire service connection without a meter: R 14,037.99
- (b) For providing and installing a 40 mm fire service connection without a meter: R 15,394.49
- (c) For providing and installing a 50 mm fire service connection without a meter: R 15,871.50
- (d) For providing and installing a 80 mm fire service connection without a meter: R 24,047.47
- (e) For providing and installing a 100 mm fire service connection without a meter: R27,898.47
- (f) For providing and installing a 150 mm fire service connection without a meter: R34,146.96

6.3 Special charges in connection with meters supplied by Johannesburg Water:

- (1) For special reading of a meter at the request of a consumer (excluding new consumers) provided that only a single charge be levied under this item for the simultaneous reading of water and electricity meters for a single consumer: R 304.51;
- (2) For installing a meter after the removal thereof:; R2,167.51
- (3) For testing a water meter owned by Johannesburg Water at the request of the consumer, if it is found that the meter does not show an error of more than the prescribed tolerance:
 - (a) Meters for pipes with a diameter measuring up to and including 25 mm, for each meter: R2,384.26
 - (b) Meters for pipes with a diameter measuring more than 25 mm, for each meter: R4,768.52

- (4) Rules applicable to clauses 6(3) and 6(4):
 - (a) The method and results of a test carried out by Johannesburg Water in terms of sub items (3) or (4), shall be accepted by the consumer as conclusive.
 - (b) The consumer shall be entitled, on giving Johannesburg Water (SOC) Ltd reasonable notice of his intention, to be present at the testing of any meter in which he is interested.
 - (c) Johannesburg Water shall retain every water meter for 3 months after it has been tested in order to make any further check or adjustment which may be necessary.
- (5) For testing a meter owned by the consumer the charge shall be as follows:
 - (a) Meters for pipes with a diameter measuring up to and including 25mm, for each meter: R 2,384.26
 - (b) Meters for pipes with a diameter measuring more than 25 mm, for each meter: R 4,768.52
- (6) For the hire of a movable meter:
 - (a) Nominal diameter 20 mm, per month: R 840.26
 - (b) Nominal diameter 56 mm, per month: R 1,103.77
- (7) Deposit payable for a movable meter:
 - (a) Nominal diameter 20 mm: R 8,419.23
 - (b) Nominal diameter 56 mm: R 31,112.74
- (8) If a water meter remains unused for more than three months Johannesburg Water shall be entitled to remove it free of cost to the consumer and shall replace it when it is again required; the replacement shall be at the consumer's expense.
- (9) For the purpose of rule (d) a meter shall be deemed to have been unused during any period between readings if less than 4 kilolitres passed through it.
- (10) Charges applicable to the moving of water meter outside the boundary of a property at the consumer's request:
 - (a) For the moving of a Meter size 20;25 and 40mm which can be moved as a unit. R 7,524.75 per meter;
 - (b) For the moving of a Meter size 50 and 80mm R 9,356.54 per meter;
 - (c) For the moving of a meter size 100 and 150mm for which a chamber needs to be built. R 11,920.98 per meter

(11) Temporary interruption

- (a) For the temporary interruption of a consumer's water supply at his request and the subsequent reconnection thereof, for including the time taken for travelling, whether one or more trips to the erf are necessary: R 1,440.23;
- (b) In the case where a consumer fits an internal stopcock which will allow the consumer to perform the interruption without the assistance of Johannesburg Water in future: free of charge

(12) Charge for issuing of notice:

For the issuing of a notice in respect of arrear amounts on one or more services: R 228.00

7. VALUE ADDED TAX

All the above charges are exclusive of VAT.

ANNEXURE "B"

CITY OF JOHANNESBURG

AMENDMENT OF TARIFF OF CHARGES FOR SEWERAGE & SANITARY SERVICES

In terms of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) as amended: sections 17(3)(a)(ii) and 22(a) of ; of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended: sections 21(1) and (3), 21A and 75A(3) and (4) of , it is hereby notified that the City of Johannesburg has, in terms of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended: Sections 11(3)(i) and 75A(1) and (2), read with the Local Government: Municipal Financial Management Act, 2003 (Act 56 of 2003) as amended: section 24(2)(c)(ii) of, amended its Tariff of Charges for Sewerage and Sanitary Services with effect from 1 July 2015. A 2% surcharge is levied on business tariffs.

The following tariffs shall be effective from 1 July 2015:

1. DEFINITIONS

For the purposes of this Tariff of Charges the following definitions will apply:

- 1.1. "Dwelling unit" means one or more rooms including a kitchen/s designed as a unit for occupancy for the purpose of cooking, living and sleeping which includes nearby outbuildings, sheds and granny flats within the curtilage of the property excluding multi dwellings and flats ;
- 1.2. "Multi-dwelling" means any arrangement of premises that comprises more than one dwelling unit including semi-detached houses, simplex units, townhouses and any other arrangement of residential premises excluding a block of flats;
- 1.3. "Flat" means a dwelling unit set aside in a single multi storey building on a single erf with a communal entrance to the building, which building comprises more than one dwelling unit;
- 1.4. "Hostel" means collective accommodation for Local Authority and Provincial Government workers which accommodation may be single rooms or dormitories, with shared facilities such as kitchens and bathrooms;
- 1.5. "Service Level 1" shall mean a service delivery option consisting of a ventilated improved pit latrine or equivalent dry sanitation system located on each. No water and sewer connections are provided to each individual property, and no waterborne sewer system is available.
- 1.6. "Service Level 2" shall mean a service delivery option consisting of a pour-flush waterborne sewer connection to each erf which must not be directly connected to the water installation.

- 1.7. "Service Level 3" shall mean a service delivery option consisting of a conventional waterborne sewer network with individual sewer connections to each erf.
- 1.8. "Condominial Sewer" shall mean a sewer network that is characterised by shallow gradients and small-diameter pipes, with numerous simplified inspection features. The system is divided into a main network and the condominial branches. A block of houses is considered a customer unit by the service provider, and this customer unit connects to the main network via a single connection. Within a block of houses, the households connect up to the condominial branch individually via a house connection that forms part of their private sanitary installation;
- 1.9. "Institution" means tertiary educational institutions, public schools, public hospitals, orphanages or other similar premises operated by a registered welfare organisation or old aged homes, sport clubs or premises used for public worship, including halls or other buildings used for religious purposes.

2. SEWERAGE AND SANITATION CHARGES

The following charges shall be payable in respect of land having a drainage installation thereon which is connected to Johannesburg Water's sewer network:

2.1. Dwelling on a single erf, per erf- R/month

(a) Up to and including 300 m ²	R 135.75
(b) From 301 m ² to 1 000 m ²	R 264.25
(c) From 1 001 m ² to 2 000 m ²	R 399.76
(d) Larger than 2 000 m ²	R 576.00

A person qualifying for a rebate on Assessment Rates in terms of Section 15 of the Local Government Municipal Property Rates Act 6 of 2000 as amended, will be entitled to be charged for domestic sewage at the charge applicable to an erf to 300 m². (R 135.75 per month).

2.2. Blocks of Flats

- (a) Where information to the satisfaction of the Managing Director: Johannesburg Water, or his duly authorised representative, has been furnished as to the number of flats on premises: R 135.75 per unit per month.
- (b) Where information to the satisfaction of the Managing Director: Johannesburg Water, or his duly authorised representative, has not been furnished as to the number of flat units in a complex: For each kilolitre or part thereof of the metered or estimated water consumption: R20.01/kl.

2.3. Multiple dwellings

- (a) Where more than two dwelling units, other than blocks of flats, have been erected on a single erf, an erf size shall be determined in respect of each dwelling house erected on such property, by dividing the area of the erf by the number of dwelling units erected thereon. The charge shall then be levied in respect of each such dwelling house in accordance with the provisions of section 2.1 above, provided that the minimum charge shall be: R264.25 per unit per month.
- (b) Where information to the satisfaction of the Managing Director: Johannesburg Water, or his duly authorised representative, has not been furnished as to the number of dwelling units on a complex: For each kilolitre or part of the metered or estimated water consumption: R 20.01/kl.

2.4. Informal Settlements

Informal structures used for human habitation in respect of which no building plan has been lawfully approved by any competent authority and the dwelling on the erf is not individually connected to Johannesburg Water's water reticulation system: Free of charge.

2.5. Residential pre-paid meter

Where residential pre-paid meter has been installed for the supply of water to a dwelling, block of flats and multi-dwellings where such service is provided in respect of land having a drainage installation thereon which is connected to Johannesburg Water's sewer:

- (a) For the first 6 kilolitres: Free per month.
- (b) In excess of 6 kilolitres up to 10 kilolitres: R2.96 per kilolitre per month.
- (c) In excess of 10 kilolitres up to 15 kilolitres: R3.90 per kilolitre per month.
- (d) In excess of 15 kilolitres up to 20 kilolitres: R7.57 per kilolitre per month.
- (e) In excess of 20 kilolitres up to 30 kilolitres: R11.81 per kilolitre per month.
- (f) In excess of 30 kilolitres up to 40 kilolitres: R12.64 per kilolitre per month.
- (g) In excess of 40 kilolitres up to 50 kilolitres : R15.91 per kilolitre per month
- (h) In excess of 50 kilolitres: R21.07 per kilolitre.

An annual allocation for emergencies of 4 kl will be provided free of charge to a consumer.

2.6. Residential Indigent Consumers

A reduction in tariff will be given to a consumer in terms of clauses 2.1 to 2.5 above who is having a drainage installation, connected to Johannesburg Water's sewer network and who is declared indigent in terms of the Council's Expanded Social Package policy resolution:

Indigent Category	Score on Prevailing COJ Poverty Index	Reduction in Sewerage tariff
Band 1	1-34	70%
Band 2	35-70	100%
Band 3	70-100	100%

Note :

- a. Band 1 refers to individuals / households within a vulnerability range defined by the approved CoJ Poverty index of the ESP policy.
- b. Band 2 refers to individuals / households with some formal income that nonetheless falls below the survival range threshold set by the approved CoJ Poverty index of the ESP policy.
- c. Band 3 refers to individuals / households with no formal income from either grants or employment, or incomes below the individual survival level of R836.77 per month.

2.7. Condominial Sewer

For the supply of water to the occupier of any dwelling where such service is provided in respect of land having a drainage installation thereon which is connected to Johannesburg Water's sewer via a condominial sewer network:

- (a) For the initial consumption up to 10 kilolitres: R2.20 per kilolitre per month.
- (b) In excess of 10 kilolitres up to 15 kilolitres: R2.90 per kilolitre per month.
- (c) In excess of 15 kilolitres up to 20 kilolitres: R5.30 per kilolitre per month.
- (d) In excess of 20 kilolitres up to 30 kilolitres: R8.02 per kilolitre per month.
- (e) In excess of 30 kilolitres up to 40 kilolitres: R9.55 per kilolitre per month.
- (f) In excess of 40 kilolitres up to 50 kilolitres: R10.71 per kilolitre per month.

(g) In excess of 50 kilolitres: R14.23 per kilolitre per erf per month.

2.8. Institutional Buildings

For the provision of a sewerage service to Institutional Buildings will be charged at R15.00 per k/l.

2.9. Mixed used Buildings

Any premises comprised of two or more dwelling units, with or without appurtenant outbuildings, and any unit for other purposes (excluding any such premises if such units are used merely for purposes incidental to such other purposes which constitute the main activities on the premises), where water consumed in all such units is metered by one meter supplied by Johannesburg Water, for any quantity of water supplied to the premises, for each kilolitre or part thereof of the metered or estimated water consumption: R 20.01/kl.

2.10. Other classes of property

All classes of property other than those specified in clauses 2.1 to 2.9 above: For each kilolitre or part thereof of the metered or estimated water consumption: R 20.01/kl.

3. NIGHT SOIL AND VACUUM TANKER SERVICES

The following charges shall be payable for night soil and vacuum tanker services:

3.1. Vacuum Tanker Service

- (1) For the removal of sewage by vacuum tanker outside a sewer reticulated area, per kilolitre or part thereof: R170.53/kl.
- (2) Discharge of contents of tankers used to evacuate portable toilets to works: per kilolitre or part thereof R 285.98/kl.
- (3) Discharge of contents of tankers used to evacuate portable toilets to works, and where such tankers are hired on contract by Johannesburg Water: Free of charge.

4. CHARGES FOR INDUSTRIAL EFFLUENT

4.1 The charge shall be calculated in accordance with the following formulae:

The sum of:

$$A: \quad C + \frac{T \cdot (\text{COD})}{700} \text{ cent/kilolitre,}$$

Subject to a minimum charge of R 20.01/kl;
and:

- B: (i) $\frac{T \cdot (\text{As}-2,5)}{2,5}$ cent/kilolitre, where As is greater than 2,5 mg/l;
and (ii) $\frac{T \cdot (\text{Cd}-2,5)}{2,5}$ cent/kilolitre, where Cd is greater than 2,5 mg/l;
and (iii) $\frac{T \cdot (\text{Co}-20)}{20}$ cent/kilolitre, where Co is greater than 20 mg/l;
and (iv) $\frac{T \cdot (\text{Cr}-20)}{20}$ cent/kilolitre, where Cr is greater than 20 mg/l;
and (v) $\frac{T \cdot (\text{Cu}-20)}{20}$ cent/kilolitre, where Cu is greater than 20 mg/l;
and (vi) $\frac{T \cdot (\text{Hg}-1)}{1}$ cent/kilolitre, where Hg is greater than 1 mg/l;
and (vii) $\frac{T \cdot (\text{Mo}-5)}{5}$ cent/kilolitre, where Mo is greater than 5 mg/l;
and (viii) $\frac{T \cdot (\text{Ni}-10)}{10}$ cent/kilolitre, where Ni is greater than 10 mg/l;
and (ix) $\frac{T \cdot (\text{Pb}-10)}{10}$ cent/kilolitre, where Pb is greater than 10 mg/l;
and (x) $\frac{T \cdot (\text{Se}-2,5)}{2,5}$ cent/kilolitre, where Se is greater than 2,5 mg/l;
and (xi) $\frac{T \cdot (\text{Zn}-20)}{20}$ cent/kilolitre, where Zn is greater than 20 mg/l;
and (xii) C.(7-pH) cent/kilolitre, where pH is less and 4 units.
and (xiii) $\frac{(C+T) \cdot (\text{FOG}-200)}{200}$ cent/kilolitre, where FOG is greater than 200mg/l;

Where C = 566.28 and T = 617.55

Where the COD is chemical oxygen demand;

and As = Total Arsenic;
Cd = Total Cadmium;
Co = Total Cobalt;
Cr = Total Chromium;
Cu = Total Copper;
Hg = Total Mercury
Mo = Total Molybdenum
Ni = Total Nickel;
Pb = Total Lead;
Se = Total Selenium;
Zn = Total Zinc.
pH = - log [H³⁰⁺]
FOG = Total fat, oil and grease

As determined by the analytical methods used by the CYDNA Scientific Services Laboratory of Johannesburg Water (SOC) Ltd.

It is important that the sewer system is protected against acidic effluents and the charge for pH is therefore punitive. Similarly, metals are detrimental to the environment and the metal charge is also punitive. In addition, the discharge of excessive quantities of fat, oil and grease (FOG) into the sewer system causes blockages which is a public nuisance, a health risk and impedes the proper operation of the City's Waste Water Treatment Works. Hence the FOG charge is also punitive. Therefore, in cases where the Water Services By-laws are violated, pH will be assessed on the lowest and metals and FOG on peak values recorded during a six monthly period, irrespective of whether the industrial effluent volume discharged during that period is less than the value stipulated in clause 4.2 below.

- 4.2 In the case of any trade or industry in respect of which the average monthly volume of trade or industrial effluent generated during the previous half-year period was less than 100 kilolitres, the charge shall be: R20.01 per kilolitre except where punitive charges are applied.
- 4.3 In respect of domestic effluent discharged from the premises of any trade or industry for which a charge was levied in terms of clause C(1) above, the charge shall be: R 20.01 per kilolitre.

In the absence of direct measurement, the domestic effluent will be estimated as follows:

- (i) 1,0 kilolitre per full-time staff member per month.
- (ii) 4,0 kilolitre per resident per month {not included in (i) above}.
- (iii) For staff canteens: 0,15 kl per meal served per month.
(The working month will be based on a 5-day working week. In cases where the working week deviates from 5 days, a pro rata adjustment will be made).

4.4 Where the average monthly volume of trade or industrial effluent generated during the previous half-year period was more than 50 kilolitres, rebates under A above to be granted under conditions specified by the Council as follows–

- (a) 10% if discharge occurs at specified times only;
- (b) 15% if flow is balanced and discharged evenly over seven days at specified times only;
- (c) 20% if effluent contains readily bio-degradable carbon beneficial to the Council's treatment processes; and
- (d) 50% maximum if (c) occurs with (a) and (b).

4.5 For the disposal of organic industrial wastes delivered by tanker to the wastewater treatment works: R11.76 per kilogram of COD.

5. CHARGES FOR GARBAGE GRINDERS:

For each rated 0.75kW or part thereof of the drive motor of each grinder: R419.22 per month.

6. SUNDRY CHARGES

6.1. Availability Charges

The following availability charges shall be payable in respect of:

- (a) Per vacant residential stands;
 - (b) Per unoccupied improved residential stands;
 - (c) Per improved occupied residential stands where no water supplied by Council is being consumed for any reason;
 - (d) Per occupied unmetered residential stands;
- R135.75 per month per stand for items (a), (b), (c) and (d) above.

- (e) Per non-residential vacant stands;
 - (f) Per unoccupied improved non residential stand;
 - (g) Per improved occupied non-residential stands where no water supplied by Council is being consumed;
- R400.20 per month per stand for items (e), (f) and (g) above.

6.2 Charges for work carried out by Johannesburg Water (SOC) Ltd:

Re-inspection fee, per inspection	R 2,461.25
Sealing opening, per connection	R 3,803.52
Re-opening sealed connections and re-Connecting drainage installation to the Sewer, per connection	R 3,803.52
Alterations to gullies, per gulley	R 977.26
Removing blockages on private drainage system up to the main municipal sewer, Per blockage:	
On a stand up to 300 m ²	R 329.98
On a stand larger than 300 m ²	R 741.01

7. VALUE ADDED TAX

All the above charges are exclusive of VAT.

TARIFFS PROPOSAL FOR FINANCIAL YEAR 2015/16

What are the major benefits to the Communities of Johannesburg?

The 2015/16 tariffs would continue to be based on a rising block tariff structure. The amount individual users pay for water services is generally in proportion to the use of the service.

Domestic customers will continue to receive 6kl free basic water. In terms of the extended social package, the provision of free basic water to registered indigents will be in the range between 10kl and 15 kl per household, depending on levels of income.

Customers who have prepayment meters will be charged on a subsidized water and sanitation rising block tariff, based on consumption.

Which Communities will primarily benefit (if relevant state the region, ward, suburb, or socio economic group etc)?

The tariff increases are structured to benefit the indigent/poorer households throughout the City of Johannesburg, with tariff increases being equal to CPI.

When will implementation of tariffs start?

Tariff increases for the 2015/16 financial year will be effective from 1 July 2015. Pending the approval of proposed tariff increases by the Mayoral Committee, tariffs would be published for public participation in April/May 2015 to afford the citizens of Johannesburg the opportunity to provide comments before the tariffs are gazetted

What is the total cost of implementation?

Nil

How will communities be informed of the contents of this report?

This tariff report would be published at the CoJ's Walk-in-Centres, People Centres, CoJ's Buildings and the website for public scrutiny and comments.

How can communities be involved in the implementation of this report?

Communities could participate in the implementation of this report through Ward Committee Meetings, General Community/Civic Meetings, Stakeholder Summit and other community based forums.

Who can be contacted to provide additional information and/or clarity?

Busisiwe Shongwe
Financial Director
Johannesburg Water SOC Ltd
011 688 1693

What other information can be given to assist Councillors to communicate the contents of this report to communities?

Annexures "A" and "B" to this report details the proposed tariff increases for water and sanitation services.