

City of Johannesburg Council 2020-05-29

COJ : MAYORAL COMMITTEE 2020-03-20

JOHANNESBURG CITY PARKS AND ZOO

19 AMENDMENT OF TARIFF OF CHARGES FOR CEMETERIES AND CREMATORIA, PARKS, OPEN SPACES, NATURE RESERVES AND ZOO 2020/2021

1 STRATEGIC THRUST

Service Delivery Excellence and Good Governance.

2 OBJECTIVE

To present to Council for tabling the amendment of Tariff of Charges for Cemeteries and Crematoria, Parks, Open Spaces, Nature Reserves and Zoo with effect from 1 July 2020.

3 BACKGROUND

Minor tariffs applied by Johannesburg City Parks and Zoo, are a social responsibility that cannot justify cost recovery. Given the nature and lifespan of such facilities, the costing of a percentage allocation will be arguably inappropriate. It should however be noted that fees need to be market related and as such the increase in fees have been adjusted accordingly.

Where cash is accepted (Jhb Zoo) fees are rounded off to the nearest round number to assist in managing change. Where fees are paid via bank transfers, decimal rounding off has been implemented.

ADMINISTRATION FEES

The administration fees are increased by 6% as it covers the cost of all administration processes such as printing, paper and telephone costs.

CEMETERIES AND CREMATORIA

Cemeteries and crematoria, since their amalgamation from the former administrations in 1996 have based their tariffs on the categorized grading of the various cemeteries and general activities. Since 1996 the categories have been reduced from the 6 categories to 2 categories due to cemetery development. Also over that period many of the existing cemeteries have become passive [second burials only/reserved graves] and therefore a revamp of the cemetery tariff was deemed necessary to be in line with the community and address the social commitment.

The fees across the board had been increased by **5.4%**, as recommended by the City. Pauper and indigent burials are excluded as the city does not charge any fees for these burials.

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The current fees do not cover the required maintenance cost of cemeteries. Costs over the last 4 years were as follows:

Year	Expenditure (R)	Revenue (R)	Shortfall (R)
2014/15	37 485 064.40	19 380 926.08	18 104 138.32
2015/16	42 876 177.28	20 805 739.48	22 070 437.80
2016/17	43 404 305.79	20 334 301.88	23 070 003.91
2017/18	47 192 875.19	21 388 553.93	25 804 321.26
2018/19	38 246 611.46	23 359 595.00	14 857 016.08

The expenditure in 2018/19 is lower as fleet and horticultural services for cemeteries were moved to different line items.

Average grave fees in South Africa:

According to Hippo.co.za average grave fees may range from R1 500.00 – R6 600.00 depending on the municipality.

Despite the fact that the costs of maintaining cemeteries cannot be recovered 100% by the revenue raised, the recommendation is to increase fees by the CPI of 5.4% for the financial year 2020/21. The City of Johannesburg does cater for indigent and pauper burials.

PARKS AND OPEN SPACE

Johannesburg City Parks and Zoo has experienced an increase in the usage of the facilities under their control. The events are profit driven and JCPZ needs to be more competitive to attract high profile events. This increase in usage, specially the commercial events created the need to do more regular clean-ups of the facility after events. This meant an increase in costs to maintain the facilities. The recommended increase for this year is 5.4% as the economy has not proven to be amenable to luxury entertainment for the average citizen and events have not attracted the expected crowds of 15 000 or more people per event.

The fees for large events of 3 000 people or more remained the same for the last two financial years. It will increase by 5.4% for 2020/2021.

ZOO

The increase in tariffs will assist in ensuring that the Johannesburg Zoo strives towards the attainment of delivering the highest quality of service to the citizens of Johannesburg at a cost that is affordable and comparable to many of our competitors.

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The adult, children and pensioner admission fees have been increased by 8.3 – 10% and is recommended as it rounds off existing fees. Zoo parking remain the same with no increase and tours have been increased by 10%. Fees are rounded off to the nearest round figure to ensure change management is not a challenge. All percentage increases are indicated per line item with regards to the Zoo admission fees.

New fees added include the guest house fees for the new venture in the Zoo. This has been benchmarked with similar facilities found in the nearby suburbs.

AMAZON -3 Bedroom House	PRICE	JUNGLE-2 Bedroom House	PRICE
5 Sleeper	R1 600 per night per unit	2 Sleeper	R800 per night per unit
Sharing	R460 per night per person	Sharing	R420 per night per person

The admission fees have been benchmarked against similar attractions in the market as well as other non-related competitive entertainment.

Facility	Adult	Kids	Pensioner	Student/school
Jhb Zoo proposed for 2020/21	R110	R65	R65	R45 for scholar and R70 for student
National Zoo (PTA)	R110	R75	-	R50 (Mo – Wed) and R70 (Thu – Fri) Fee increase Feb 2020
Lory Park Zoo	R110	R80	R50	
Mystic Monkeys and Feathers	R150	R80	R100	
Monte Casino Bird Park	R80	R55	R55	
Two Oceans Aquarium	R185	R140	R140	R140 - students
UShaka Marine World	R198	R147	R147	R49 – R59
Gold Reef City	R125 (non-rider)	R135 (rider)	R180	R180
Lion Park – self drive	R240	Free < 12	R120	
Rhino and Lion Park	R200	R150	R170	
Croc City – crocodiles and reptiles	R90	R60	R60	

It should also be noted that the revenue generated does not cover the expenditure required by the Zoo and that the Zoo is underfunded in terms of development and maintenance:

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Year	Expenditure	Revenue	Shortfall
2015/16	R44.8 m	R29.6 m	R15.1 m
2016/17	R57.2 m	R25 m	R 31.1m
2017/18	R61.6m	R20.6 m	R41m
2018/19	R65.5m	R24.1 m	R41.3 m

To improve the Zoo to be competitive in a tourism market, more investment is required for upgrading the facility with its gaining infrastructure. The Zoo will be celebrating 117 years in 2020.

4 POLICY IMPLICATIONS

This application for a tariff increase is in line with the common practice to apply for an annual tariff increase to the City of Johannesburg. Johannesburg City Parks and Zoo's tariff principles are in line with the City of Johannesburg's policies of addressing social, economic and financial imperatives.

5 FINANCIAL IMPLICATIONS

Tariffs are based on historical structures and adjusted annually.

6 ECONOMIC IMPLICATIONS

Minor tariffs applied by Johannesburg City Parks and Zoo, are a social responsibility that cannot justify cost recovery but fees should be market-related.

7 COMMUNICATION IMPLICATIONS

The relevant information regarding proposed tariffs will be communicated to all the role players in the manner prescribed by the law.

8 LEGAL AND CONSTITUTIONAL IMPLICATIONS

This report has been finalised in conjunction with Legal Services to ensure compliance with all relevant Legislation. It should though be kept in mind that by virtue of Section 28 (6) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), once the new tariffs have been determined in respect of the 2014/2015 Financial Year, it may not be further increased during that financial year. For that reason, it is essential to ensure that the proposed increases comply with the budgeted needs of the Council in respect of 2020/21 Financial Year.

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IT IS RECOMMENDED

- 1 That, in terms of Sections 11(3) (i) and 75A (1) of the Local Government: Municipal Systems Act 2000, (Act 32 of 2000) as amended, read with Section 16(2) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), the City of Johannesburg declares its intention to amend with effect from 1 July 2019 its Tariff of Charges:**

For: Cemeteries and Crematoria, Parks, Open Spaces, Nature Reserves and the Zoo as set out in Annexure "A"

- 2 That, in terms of Sections 17(3) (a) (ii) and 22(a) (i) and (ii) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) and Sections 21, 21A (1) and 2 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended, the City of Johannesburg:**
 - (1) displays the notice and the documents and notice in the manner prescribed;**
 - (2) seeks to convey to the local community by means of radio broadcasts covering the area of the City, the information contemplated in Section 21A(c) of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended; and**
 - (3) publishes a notice in the manner prescribed and invites the local community to submit written comments or representations in respect of the City's declared intention to amend or determine Tariffs of Charges.**
- 3 That in terms of Section 22(b) (i) and (ii) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) a copy of the notice and documents be sent forthwith to the National and Provincial Treasury; MEC for local government; as well any other organ of state or municipality affected by the budget to solicit their views**
- 4 That the Executive Director: Finance, in conjunction with Director: Legal and Compliance, in consultation with the Council's relevant Departments and all interested parties, report on the comments received in terms of Paragraph 2 above with recommendations on the final draft of the Tariffs of Charges for approval.**
- 5 That the report be submitted to a relevant Section 79 Committee for comment.**

(JOHANNESBURG CITY PARKS AND ZOO)
(Louise Gordon)
(tc)

THE NEXT ITEM FOLLOWS THE ANNEXURE TO THIS ITEM

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JOHANNESBURG CITY PARKS AND ZOO**ANNEXURE****AMENDMENT OF TARIFF OF CHARGES FOR
JOHANNESBURG CITY PARKS AND ZOO****TARIFFS FROM 01 JULY 2020 TO 30 JUNE 2021***** TARIFFS INCLUSIVE OF A CONTRIBUTION TOWARDS THE PLANTING OF
A MEMORIAL TREE BY JCPZ**

		2019/2020 TARIFF (INLC VAT)	2020/2021 TARIFF (INLC VAT)
<u>CEMETERIES AND CREMATORIA</u>			
STANDARD ITEM TARIFFS FOR ALL CEMETERY CATEGORIES (EFT PAYEES)			
1.	EXHUMATION FEE	317	334.12
2.	CREMATIONS		
	Standard	1,215	1,280.61
	Cremation fee over 120 kg	1,571	1,655.83
	Infant	500	527.00
3.	ANATOMY MATERIAL (per 100 kg)	801	844.25
4.	HINDU CREMATORIUM (admin fee charged for archival records of cremations taken place on Council land)	88	92.75
5.	BURIAL OF ASHES IN EXISTING GRAVE	97	102.24
6.	AFTER HOURS FEE - BURIALS	755	795.77
	AFTER HOURS FEE - CREMATIONS (after 16h00 at any crematorium excluding Hindu Cremations)	755	795.77

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7.	PUBLIC HOLIDAY FEE (MON - FRI) (additional to respective tariffs)	906	954.92
8.	CREMATORIUM / CEMETERY MEMROIAL WALL SECTION		
	Plaque / Niche	454	478.52
	Plaque / No Niche	379	399.47
9.	BOOK OF REMEMBRANCE (1 to 3 lines)	142	149.67
10.	ISSUING OF DUPLICATE CREMATION CERTIFICATE	72	75.89
11.	USE OF CHAPEL PER 60 MINUTE SESSION (excluding Lenasia Crematorium)	638	672.45
12.	FEE FOR ENLARGING OF GRAVE	358	377.33
	FEE FOR DEEPENING OF GRAVE	358	377.33
13.	COMMUNITY OPERATED AND MAINTAINED CEMETERIES Jewish (West Park) Muslim (West Park and Newclare)	50% of prescribed tariff	50% of prescribed tariff
14.	NON-RESIDENT TARIFFS FOR BURIALS (standard practice between Municipalities, excluding cremations)	3 x prescribed tariff	3 x prescribed tariff
15.	ERECTION OF MEMORIALS ON GRAVES	288	303.55
16.	ELECTRONIC GRAVE MARKER	216	227.66
17.	BURIAL IN A CONSERVATION AREA OF A CEMETERY	Prescribed tariff + grave marker	Prescribed tariff + grave marker
18.	STANDARD RE-OPEN FEE FOR ALL CEMETERIES	430	453.22
19.	LATE BOOKING FEE	717	755.72
20.	BURIAL IN AREA OF HIGH PROFILE*	6,391	6,736.11

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	RESERVATION OF A GRAVE IN AREA OF HIGH PROFILE	3,193	3,365.42
	BURIAL IN RESERVED GRAVE IN AREA OF HIGH PROFILE*	3,193	3,365.42
	<u>CATEGORY A:</u>		
	WEST PARK, BRIXTON, BRAAMFONTEIN		
1.	BURIAL FEE		
	Adult*	2,851	3,004.95
	Child*	1,424	1,500.90
2.	BURIAL FEE - SECOND BURIAL		
	Standard Coffin	430	453.22
	Casket Coffin	788	830.55
	Weekend and Public Holiday Fee - West Park Cemetery Only		
	Standard Coffin	1,186	1,250.04
	Casket Coffin	1,543	1,626.32
3.	BURIAL OF ASHES IN A NEW GRAVE		
	Adult	2,851	3,004.95
	Child	1,424	1,500.90
4.	RESERVATION OF A GRAVE IN ANY SECTION OF A CEMETERY		
	Adult	1,424	1,500.90
	Child	714	752.56
5.	BURIAL IN A RESERVED GRAVE		
	Adult*	1,424	1,500.90
	Child*	714	752.56
6.	BURIAL IN VAULTS (Mausolea)*	2,851	3,004.95
7.	NON RESIDENT BURIAL		
	Adult	8,552	9,013.81
	Child	4,267	4,497.42

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CATEGORY B:			
ALL OTHER CEMETERIES			
1.	BURIAL FEE		
	Adult*	1,783	1,879.28
	Child*	893	941.22
2.	BURIAL FEE - SECOND BURIAL		
	Standard Coffin	430	453.22
	Casket Coffin	788	830.55
3.	BURIAL OF ASHES IN A NEW GRAVE		
	Adult	1,783	1,879.28
	Child	893	941.22
4.	RESERVATION OF A GRAVE IN ANY SECTION OF A CEMETERY		
	Adult	893	941.22
	Child	447	471.14
5.	BURIAL IN A RESERVED GRAVE		
	Adult*	893	941.22
	Child*	447	471.14
6.	NON RESIDENT BURIAL		
	Adult	5,349	5,637.85
	Child	2,677	2,821.56
7.	BURIAL IN A CONSERVATION AREA OF A CEMETERY (Waterval and Diepsloot)		
	Adult*	2,023	2,132.24
	Child*	1,131	1,192.07

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<u>USES OF PARKS, OPEN SPACE AND NATURE RESERVES</u>			
1.	FILMING AND PHOTO SHOOTS		
1.1	International filming (8 hours)	25,249	26,612.45
1.2	International filming (1 - 4 hours)	17,031	17,950.67
1.3	Corporate advertising companies - filming per full day (8 hours)	15,825	16,679.55
1.4	Corporate advertising companies - filming per half day (up to 4 hours)	8,508	8,967.43
1.5	Low budget film shoots and music videos (8 hours)	4,009	4,225.49
1.6	Low budget film shoots (4 hours)	3,598	3,792.29
1.7	NGO's and other non-profit organisations filming companies (reduction to increase growth in market)	1,727	1,820.26
1.8	Wedding photos	583	614.48
1.9	General photo shoots (under 50 people)	216	227.66
1.10	General photo shoots (51 plus people)	583	614.48
1.11	Corporate and international: above tariffs are subject to a refundable deposit, subject to terms and conditions as set out in the indemnity	10,010	10,550.54
1.12	Refundable deposits for NGO's	4,486	4,486.00
1.13	Refundable deposit	40% of fees	40% of fees
2.	EVENTS AND GATHERINGS		
2.1	Informal events (20 but less than 100) - schools, welfare and individual - weekdays	649	684.05
2.2	Informal events (20 but less than 100) - schools, welfare and individual - weekends	1,906	2,008.92
2.3	Informal events (100 - 500), schools, welfare and individuals - weekdays and weekends	2,189	2,307.21
2.4	Flea markets and exhibitions - weekends and public holidays	4,413	4,651.30

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2.5	Informal events - excluding Executive Lapas - organised picnics, pony rides, school outings, weddings, etc. exceeding 20 people		
	Weekdays, weekends and public holidays	2,209	2,328.29
	Refundable deposits	40% of fees	40% of fees
	<u>LAPAS AND BRAAI AREAS</u>		
1.	BRAAI AREA AND LAPA (opposite braai area)		
	(Weekends and public holidays)	3,916	4,127.46
	(Weekdays)	2,742	2,890.07
	Executive Lapas (weekends)	5,858	6,174.33
	Executive Lapas (weekdays)	4,426	4,665.00
	Refundable deposit	2,120	2,120.00
2.	PIONEER PARK MUSICAL FOUNTAINS		
	Upper Executive Conference Facility		
	Full day from 08h00 - 17h00	7,079	7,461.27
	Half day from 08h00 - lunch time	4,247	4,476.34
	Outside area only	4,957	5,224.68
	Display of fountains only	13,888	14,637.95
	Refundable deposit	5,300	5,300.00
	<u>JOHANNESBURG BOTANICAL GARDEN</u>		
	Exchange of vows and photo shoot only (setting up in the morning 1 - 4 hours)	3,598	3,792.29
	Whole ceremony (set up day before or morning - 05h00 - 18h00)	5,037	5,309.00
	Refundable deposit	Vows: R1 000 Ceremony: R2 000	Vows: R1 000 Ceremony: R2 000

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<u>OTHER UNFENCED PARKS / OPEN PARKS FOR WEDDINGS</u>			
	Exchange of vows and photo shoot only (setting up in the morning 1 - 4 hours)	1,295	1,364.93
	Whole ceremony (set up day before or morning - 05h00 - 18h00)	2,016	2,124.86
	Marquee for funeral services / open space	601	633.45
	Refundable deposit	40% of fees	40% of fees
<u>OTHER FENCED AREAS / CLOSED PARKS FOR WEDDINGS</u>			
	Exchange of vows and photo shoot only (setting up in the morning 1 - 4 hours)	2,980	3,140.92
	Whole ceremony (set up day before or morning - 05h00 - 18h00)	4,320	4,553.28
	Refundable deposit	40% of fees	40% of fees
<u>ZOO VENUES</u>			
1.	Old Elephant House		
	Full day fee	6,271	6,271.00
	Half day fee	2,978	2,978.00
2.	AngloGold Ashanti Conference Centre		
	Full day fee	7,301	7,695.25
	Half day fee	4,168	4,393.07
3.	Bandstand (plus group entrance fee p p)	5,124	5,400.70
4.	Cheetah Slopes (plus group entrance fee p p)	5,124	5,400.70

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5.	Centenary Lawn (plus group entrance fee p p)	5,124	5,400.70
6.	Tree of Light Lawn (plus group entrance fee p p)	1,786	1,882.44
7.	Meerkat Lawn (plus group entrance fee p p)	1,786	1,882.44
8.	AngloGold Ashanti Lapa (plus group entrance fee p p)	1,786	1,882.44
9.	Jungle Gym (plus group entrance fee p p)	1,786	1,882.44
10.	Animals of the Amazon Exhibit (plus group entrance fee p p)	3,364	3,545.66
11.	Open areas exceeding 20 people (plus group entrance fee p p)	1,254	1,321.72
12.	Team building (50 people or less, per person fee)	393	414.22
13.	Team building (51 people or more, per person fee)	337	355.20
14.	Group entrance fee included in points 3 - 11 above, per person	23	25.00
15.	Refundable deposit	1,060	1,060.00
16.	Zoo Guest House		
	Amazon - 3 bedroom house		
	a. 5 sleeper (per unit per night)	New	1,600.00
	b. Per person sharing per night	New	460.00
	Jungle - 2 bedroom house		
	a. 2 sleeper (per unit per night)	New	800.00
	b. Per person sharing per night	New	420.00

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<u>LARGE EVENTS</u>			
1.	MUSIC FESTIVALS, CLASSIC AND ROCK FESTIVALS / CONCERTS, PERFORMING ARTS AND CULTURAL FESTIVALS EXCEEDING 500 PERSONS (including maintenance and cleaning)		
	Fees for set-up of concerts and festivals	Maximum R10 000 per day	Maximum R10 000 per day
	1 day (501 - 3 000 people)	112,925	119,022.95
	1 day (3 001 - 15 000+ people) for allocated parks as listed on the website	159,000	167,586.00
	Per day for 2 days (501 - 3 000 people)	64,339	67,813.31
	Per day for 2 days (3 001 - 15 000+ people)	72,504	76,419.22
	Per day for 3 days (501 - 3 000 people)	51,428	54,205.11
	Per day for 3 days (3 001 - 15 000+ people)	58,736	61,907.74
	Booking in advance for date reserving for the above category, details of refund in case of cancellation will be on the contract to be signed	74,200	78,206.80
	Refundable deposit	70,000	70,000
2.	MANUFACTURING, CORPORATE AND COMMERCIAL LAUNCHES AND EXHIBITIONS (per day)	36,955	38,950.57
	Setting up and vacating tariff per day (may increase in flagship facility at the discretion of the MD or nominee)	3,404	3,587.82
3.	EVENTS RELATED OPEN SPACE PARKING: PARK AND RIDE (per day)	18,461	19,457.89
	Individual parking requests (up to 50 vehicles)	1,124	1,184.70

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<u>CATEGORY C</u>			
	EVENTS WHERE NO FEES ARE CHARGED Informal events - excluding Executive Lapas - organised picnics, pony rides, school outings, weddings, etc. not exceeding 20 people	0	0
<u>BOOKINGS AND RESERVATIONS</u>			
	Facility Reservation / Booking Fee (No JOC approval required)	554	587.24
	Facility Reservation / Booking Fee (JOC approval required)	1,330	1,409.80
	Non-refundable Booking Administration Fee	194	205.64
	Entrance fees for reserves, botanical gardens and conservation areas	27	28.62
	Discounted tariff for CoJ and Municipal Entities	20% off of normal fees charged	20% off of normal fees charged
<u>WAIVING OF FACILITY HIRING FEES</u>			
	R10 000,00 and less	EM: BD	EM: BD
	More than R10 000,00	MD/MD Nominee Discretion	MD/MD Nominee Discretion
<u>JOHANNESBURG ZOO</u>			
	Gate fees - paying at the Zoo itself		
	Discounted fee - paying online		

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	Gate Fees		
	Adult	100	110.00
	Children	60	65.00
	Senior citizens	60	65.00
	Students (weekdays only and student card required)	65	65
	School groups (per person)	40	40
	Differently abled people	45	45
	Welfare Groups (per person and weekdays only)	45	45
	Zoo Trot	65	65
	Conservation Walks	70	70
	External Walks		
	Group entrance fee per person	23	25.00
	Venue hire	3,300	3,478.20
	Annual Passes		
	Adult	820	820
	Adult VIP	1,090	1,090
	Child	500	500
	Child VIP	670	670
	Pensioner	500	500
	Pensioner VIP	670	670
	Family of 4 (limited to 6 entrees per year)	1,100	1,100
	Parking		
	Cars and mini vans	15	15
	Buses (30 - 120 seaters)	25	25
	Zoo Activities - Inclusive of Entry Fees		
	Ferry Tour		
	15 - 20 people	120	132.00

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	21 - 34 people	110	121.00
	35+ people	95	104.50
	Behind the Scenes Tour (flat rate)	115	126.50
	School Day Tour (flat rate)	75	82.50
	Senior Citizens' Tour (flat rate)	70	77.00
	Evening Tour		
	15 - 20 people	127	139.70
	21 - 34 people	127	139.70
	35+ people	115	126.50
	School Evening Tour (flat rate)	105	115.50
	Zoo Snooze		
	25 - 49 people	200	220.00
	49+ people	155	170.50
	Holiday Programme	110	121.00
	Zoo Buggies (per hour)	110	121.00
	Ferry Rides		
	Weekdays	5	5
	Weekends	10	10
	Youth Club per person	660	660