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## MEDIA RELEASE

**To: News Editors**  
**From: Kgamanyane Maphologela**  
**Director: Communications & Stakeholder Management**  
**Date: 18 April 2024**

### **City of Johannesburg targets large power users owing a combined R1 billion**

The City of Johannesburg is today, **18 April 2024**, cutting water supply and electricity connection to large users who collectively owe more than R1 billion in municipal services as part of its aggressive Credit Control Campaign.

The City has a growing and unsustainable debt of more than R52 billion. The campaign will target massive residential estates, investment firms, hospitals, car dealerships, and a university, among others that are part of the City's growing list of defaulters.

Tebogo Moraka, Group Chief Financial Officer, says the City is acting tough against perpetual defaulters who are running away from their responsibilities of paying what is due.

"The City is going full scale on aggressive credit control campaign citywide, targeting specifically those customers who are hiding from paying the City. The message is clear, the City is coming after all perpetual defaulters who don't want to engage City about what they owe," says Moraka.

Moraka says the City is using all resources available to it to go after enormous debt as part of its credit control campaign, including cutting off services, blacklisting defaulters, and taking them to court to recover the monies owed, and sale in execution.

The City recently scored a major and important High Court appeal case against two upmarket residential estates, who were refusing to pay commercial/business tariff even though they ran a restaurant in the premises.

"We are pleased to see that even the courts do agree with the City that the rule of rule needs to be returned in the City," says Moraka.

All property owners who are struggling to service their accounts for various reasons, should approach the City, to avoid being cut off by making payment arrangement and signing an acknowledgement of debt.

Customers may pay using any of the listed methods below:

- e-Joburg Portal: [www.e-joburg.org.za](http://www.e-joburg.org.za)

- With EasyPay, facilitating a quick payment option at many shops that you visit on a regular basis, including Pick 'n Pay and Shoprite Checkers
- Debit orders
- Direct deposits at major banks
- ATMs
- Internet and cell phone banking
- SA Post Office
- Any Council pay-point (Customer Service Centre) – listed below:
  - o Midrand Civic Centre - 300 - 15th Road, Midrand.
  - o Sandton Civic Centre – 24 Fredman Drive, Sandton.
  - o Roodepoort City Hall – C/o Berlandina and Dieperink Streets, Roodepoort.
  - o Eureka House – C/o Marlborough Street & Rosettenville Road, Wemmerpan.
  - o Lenasia Civic Centre – C/o Rose Avenue & Eland Street, Lenasia Ext 2.
  - o Thuso House, 61 Jorissen Street, Braamfontein
  - o Ennerdale Ext 9 – C/o Katz Road & Smit Street, Ennerdale.
  - o Eldorado Customer Service Centre – 4046 Link Crescent Avenue, Ext 5, Eldorado Park.
  - o Randburg (Civic Centre), Braamfischer drive and Jan Smuts Road, Randburg

Customers who wish to make payment arrangements and do not wish to visit any of the abovementioned walk-in-centres may contact the City's Credit Control Department by emailing them on [creditcontrol@joburg.org.za](mailto:creditcontrol@joburg.org.za)

**ENDS –**

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