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MEDIA RELEASE

To: News Editors
From: Kgamanyane Maphologela
Director: Communications & Stakeholder Management
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City of Johannesburg knocks at CEOs' doors to demand payment.

The City of Johannesburg's Senior Executive Management team is actively pursuing Chief Executive Officers (CEOs) of big companies which owe the City millions of rands in unpaid municipal services.

From the City Manager, Chief Operating Officer, Group Chief Financial Officer, Managing Directors of City's entities, Group Heads and Directors, all hands are on deck to demand payments by visiting companies and organisations which owe the City.

Tebogo Moraka, the City's Group Chief Financial Officer (CFO), says the City has launched the "Walk the Floor Revenue Collection Campaign" targeting big businesses owing the City millions of rands in outstanding municipal debt.

"The mandate is clear, whereby the City's senior management team goes knocking at the doors of companies' CEOs demanding money for services rendered. We don't leave the business premises until there is an immediate downpayment towards the outstanding debt," says Moraka.

Moraka says the Walk the Floor Revenue Collection Campaign has so far netted the City more than R200 million for the period between 1 February to 20 February 2024.

Moraka says the City's senior management team is having a hard talk with affected business leaders operating in the City.

"The hard truth we tell these CEOs is that the City will no longer be able to supply them with critical services such as water and electricity which are crucial for their businesses to operate, if they don't pay for what they have consumed. If there is no firm downpayment on the day we visit these businesses, we are left with no choice but to immediately switch their electricity and water off," says Moraka.

Moraka further says the City is involved in legal wrangle with some of these businesses which are still hell-bent on not paying their outstanding debt.

He says the City has delivered summonses to over a thousand business property owners and waiting for court judgement since October and November 2023.

All property owners who are struggling to service their accounts for various reasons, are advised to approach the City for further assistance, by means of payment arrangements (Acknowledgement of Debt sign off) to avoid disconnection of services.

Customers may pay using any of the listed methods below:

- e-Joburg Portal: www.e-joburg.org.za
- With EasyPay, facilitating a quick payment option at many shops that you visit on a regular basis, including Pick 'n Pay and Shoprite Checkers
- Debit orders
- Direct deposits at major banks
- ATMs
- Internet and cell phone banking
- SA Post Office
- Any Council pay-point (Customer Service Centre) – listed below:
 - o Midrand Civic Centre - 300 - 15th Road, Midrand.
 - o Sandton Civic Centre – 137 Daisy Street, Sandton.
 - o Roodepoort City Hall – C/o Berlandina and Dieperink Streets, Roodepoort.
 - o Eureka House – C/o Marlborough Street & Rosettenville Road, Wemmerpan.
 - o Lenasia Civic Centre – C/o Rose Avenue & Eland Street, Lenasia Ext 2.
 - o Thuso House, 61 Jorissen Street, Braamfontein
 - o Ennerdale Ext 9 – C/o Katz Road & Smit Street, Ennerdale.
 - o Eldorado Customer Service Centre – 4046 Link Crescent Avenue, Ext 5, Eldorado Park.
 - o Randburg (Civic Centre), Braamfischer drive and Jan Smuts Road, Randburg

Customers who wish to make payment arrangements and do not wish to visit any of the abovementioned walk-in-centres may contact the City's Credit Control Department by emailing them on creditcontrol@joburg.org.za

ENDS –

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