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**City of Johannesburg**  
Office of the Executive Director  
Department of Development Planning

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## URGENT COMMUNIQUE

### **CPMS BACK ONLINE**

16 October 2025

Dear Customers,

The Department of Development Planning is pleased to inform the public that the Construction Permitting Management System (CPMS) is now fully operational, and new building plan applications can once again be submitted.

The system was offline for approximately four weeks due to a technical issue linked to the City's GIS Mapping platform, which rendered the system temporarily inaccessible. We are pleased to confirm that the issue has been resolved.

All submissions made prior to the downtime remain in the system and will be processed accordingly.

The Department acknowledges the inconvenience caused to both businesses and individual applicants during this period and sincerely apologises for the disruption.

We have also made significant progress in strengthening the system's resilience and are actively exploring long-term solutions to minimise future downtime and improve the reliability of our online services.

Your continued patience and support are greatly appreciated as we work to enhance efficiency and service delivery within the Development Planning Department.

Yours sincerely,

A handwritten signature in black ink, appearing to be "Eric Raboshakga", written over a horizontal line.

**Eric Raboshakga**  
**Executive Director**  
**Development Planning Department**