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MEDIA RELEASE

To : News Editors
From : Kgamanyane Maphologela
Director: Communications & Stakeholder Management
Date : 06 February 2025

City takes Region E Revenue Open Day to Sandton.

The City of Johannesburg takes the query resolution Region E Open Day to Sandton – to respond to all residents' municipal account related queries on Saturday, 8 February 2025.

The City invites all Region E residents to attend a family-friendly regional Open Day. Region E comprises of suburbs like Sandton, Bryanston, Bramley, Atholl, Glen Atholl; Illovo, Kew, Kelvin, Alexandra, Far East Bank, Gallo Manor, Killarney, Marlboro, and surrounding areas.

The regional Open Days are part of the City's response to address and resolve municipal account related queries which have been raised by residents in each region.

Kgamanyane Maphologela, Group Finance's Director for Communications and Stakeholder Engagement says, on the day the City brings a host of services to the community including assisting residents struggling to pay their accounts, help the elderly to register for pensioner rebates and Expanded Social Package (ESP). Experts from billing, refunds, rates, valuations, legal, back office, front office, ESP, City Power, and Joburg Water will also be available to assist customers.

"The City encourage residents of Region E to bring their queries on the day. At the Open Day, they will have an opportunity to have face-to-face engagements with all officials specializing in municipal account services such as billing, water, electricity, rates, refuse, sewer, valuations and many more all under one roof," says Maphologela.

Maphologela says the City's Open Days allow the City to also give residents more information about the City's services.

"On the day, the City together with some of the entities, will set up stands, whereby information relating to the City's municipal services and programmes will be shared with residents," adds Maphologela.

Maphologela encourages residents to be on the lookout for when the next Open Day will be coming to their areas.

"We appeal to residents to take full advantage of the Open Days to have their queries resolved," says Maphologela.

The Region E Open Day schedule is as follows:

Address: 137 Daisy Street, Sandton

Sandton Customer Service Centre

Date: 08 February 2025

Times: 08:00 – 15:00

For more information on all customer service offerings, visit www.joburg.org.za or call 0860 562 874.

ENDS –

Issued by:

Kgamanyane Maphologela

Director: Communications and Stakeholder Engagement

Group Finance

Email: stanm@joburg.org.za

For interviews, please contact Nkosana Lekotjolo on 082 467 9429 or Nyaniso Jeku on 081 441 8118.