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MEDIA RELEASE

To : News Editors
From : Kgamanyane Maphologela
Director: Communications & Stakeholder Management
Date : 19 June 2025

City of Johannesburg brings Region D Revenue Open Day to Pimville.

The City of Johannesburg is bringing Revenue Open Day to Region D, which will take place at the Pimville Community Hall on Saturday, **21 June 2025**.

These Revenue Open Days are expected to see the City doubling its efforts to attend to property owners' municipal-bill related queries.

The regional Open Days are part of the City's response to address and resolve municipal account related queries which have been raised by residents in each region.

Kgamanyane Maphologela, Group Finance's Director for Communications and Stakeholder Engagement encourages Soweto residents to come in their big numbers to the Open Day.

"The City would like to encourage residents who might want to know more about pensioner rebates application process and other rebates; or they might have revenue related queries to please come through to the Open Day," says Maphologela.

Maphologela says the Revenue Open Days provide the City with the opportunity to bring a host of services to the community, which include assisting customers struggling to pay their accounts, help the elderly to register for pensioner rebates and Expanded Social Package (ESP). Experts from billing, refunds, rates, valuations, legal, back office, front office, ESP, City Power, and Joburg Water will also be available to assist customers.

"At the Open Days customers will have an opportunity to have face-to-face engagements with officials specializing in municipal account services such as billing, water, electricity, rates, refuse, sewer, valuations and many more all under one roof," adds Maphologela.

The City has also partnered with the Office of the Ombudsman who will also be assisting customers with queries which have been escalated to the office.

The City urges all residents to come prepared with their reference numbers for the queries previously logged, to ensure there is efficient processing and resolution of their queries.

The Region D Open Day schedule is as follows:

Address: Pimville Community Hall

11624 Modjadji Street, Pimville Zone 4

Date: 21 June 2025

Time: 08:00 – 15:00

For more information on all customer service offerings, visit www.joburg.org.za, www.e-joburg.org.za or call 0860 562 874.

ENDS –

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