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MEDIA RELEASE

To : News Editors
From : Kgamanyane Maphologela
Director: Communications & Stakeholder Management
Date : 02 June 2025

City of Johannesburg to host Revenue Open Days in Region A and Region G simultaneously.

The City of Johannesburg will host two regional Revenue Open Days targeting customers in Region A and G simultaneously, on **Saturday, 07 June 2025**.

These Revenue Open Days are expected to see the City doubling its efforts to attend to property owners' municipal-bill related queries.

Region A comprises of suburbs such as Midrand, Kyalami, Kya Sands, Dainfern, Glen Austin, Lone Hill Extensions, Ebony Park, Halfway Gardens Extensions and others.

While Region G includes suburbs like Lenasia, Eldorado Park, Ennerdale, Zakariyya Park, Lawley up to Orange Farm.

The regional Open Days are part of the City's response to address and resolve municipal account related queries which have been raised by residents in each region.

Kgamanyane Maphologela, Group Finance's Director for Communications and Stakeholder Engagement says, he expects a lot of customers to turn up in big numbers for the two Open Days.

"As the City we encourage customers to seize this opportunity of the City coming to their area to assist and resolve their queries. We expect to see both residential and business customers attend the Open Days," says Maphologela.

Maphologela says the Revenue Open Days provide the City with the opportunity to bring a host of services to the community, which include assisting customers struggling to pay their accounts, help the elderly to register for pensioner rebates and Expanded Social Package (ESP). Experts from billing, refunds, rates, valuations, legal, back office, front office, ESP, City Power, and Joburg Water will also be available to assist customers.

"At the Open Days customers will have an opportunity to have face-to-face engagements with officials specializing in municipal account services such as billing, water, electricity, rates, refuse, sewer, valuations and many more all under one roof," adds Maphologela.

The City has also partnered with the Office of the Ombudsman who will also be assisting customers with queries which have been escalated to the office.

The Region A Open Day schedule is as follows:

Address: CNR Kraai & Khoraan Street

Rabie Ridge Community Hall

Rabie Ridge

Date: 07 June 2025

Time: 08:00 – 15:00

The Region G Open Day schedule is as follows:

Address: Old Corobrick Complex

K43 Road Lenasia South East

Corobrick Customer Service Centre

Date: 07 June 2025

Time: 08:00 – 15:00

For more information on all customer service offerings, visit www.joburg.org.za, www.e-joburg.org.za or call 0860 562 874.

ENDS –

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