



a world class African city

City of Johannesburg Metropolitan Municipality
Communications & Stakeholder Management
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MEDIA RELEASE

To: News Editors
From: Kgamanyane Maphologela
Director: Communications & Stakeholder Management
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City rolls out Open Day in Region C

The City of Johannesburg will be hosting a regional Open Day to resolve outstanding billing queries in Region C at 100 Christiaan de Wet Road, Florida Park Roodepoort Customer Service Centre. This Open Day is scheduled for the 08th of March 2025 from 08:00 – 15:00.

Customers who have outstanding billing queries with logged reference numbers are encouraged to attend in numbers to have their queries resolved.

A multifaceted team of dedicated experts will be deployed to help resolve queries for communities such as Ruimsig, Roodekrans, Honeydew, Amarosa, Wilgeheuwel, Florida and surroundings areas.

Kgamanyane Maphologela, Director for Customer Communications at the City of Johannesburg's Revenue Department says, "Open Days are the City's intervention in an attempt to address long outstanding disputes between the City and its customers who are property owners."

"Customers are encouraged to make use of this extra ordinary effort to resolve long outstanding billing queries," says Kgamanyane.

The City brings together key subject matter experts from City Power, Joburg Water, Pikitup, and the Rates Department to resolve all queries on the spot.

Customers are advised to always approach the City's customer service centres for their queries and any account related enquiry or call the call centre on 0860 562 874.

ENDS –

Issued by:
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