



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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Customer Notice

Hector Norris Pump Station Repairs Update

During restoration of supply this morning, a new leak occurred at the Hector Norris Pump Station, and the supply has been isolated. The bypass supply remains open.

Johannesburg Water teams, together with the service provider, are working continuously to resolve the burst.

Teams and contractors are currently identifying the leak location and determining the necessary interventions to repair it. The estimated time of restoration (ETR) will be confirmed as the work progresses.

Johannesburg Water regrets any inconvenience caused to customers and businesses. The work is complex, but teams are working around the clock to restore supply. Further updates will be provided accordingly.

Alternative water supply will be provided in a coordinated manner where necessary.

Ends

Issued by Johannesburg Water Communication and Marketing

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