

# MEDIA STATEMENT

**R31 MILLION RECOVERED IN UNPAID DEBT AS WEEKLY REVENUE BLITZ CAMPAIGN POWERS ON**



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## **R31 MILLION RECOVERED IN UNPAID DEBT AS WEEKLY REVENUE BLITZ CAMPAIGN POWERS ON**

Since the launch of the “Billion-Rand Blitz” on 04 July 2025, City Power’s Hursthill Service Delivery Centre (SDC) has recovered over R31 million in unpaid electricity debt. This significant milestone reflects the success of intensified and strategic operations targeting both commercial and residential customers with a history of defaulting on their accounts.

City Power continues to make remarkable strides in strengthening its financial position through the ongoing weekly revenue collection campaign, a bold and determined effort to recover R1.6 billion in unpaid electricity bills from defaulting customers across the Hursthill SDC areas of supply.

“We are laying a solid foundation for long-term sustainability, a foundation that will allow us to maintain, modernise, and upgrade critical electrical infrastructure. We are on a mission to ensure that customers are provided with a reliable and efficient power supply,” stated Malcolm de Lange, General Manager at the Hursthill SDC.

De Lange emphasised that the revenue collected so far is only a fraction of the total outstanding debt, and that City Power remains steadfast in its commitment to recover every rand owed. The campaign is already bearing tangible results, with momentum building week by week.

City Power also highly commends the commitment shown by previously defaulting customers who have since come forward to settle their arrears, directly contributing to the utility’s ongoing financial recovery. The entity urges all customers with outstanding debts to take immediate action to avoid disconnection. We urge defaulting customers to sign an Acknowledgement of Debt (AOD) to make payment arrangements with the SDC. By making timely payments, residents and businesses across the Hursthill SDC area can play a vital role in supporting City Power’s mission to enhance service delivery and ensure a more reliable, efficient electricity supply for the entire community.

During the most recent cut-off operation, conducted today, Friday 15 August 2025, three properties in Crown and Craighall Park were targeted. Collectively, they owed a staggering R15.4 million. In Crown, we effected a level 2 disconnection at a multipurpose business park with an outstanding balance of approximately R3.1 million.

As part of strict compliance monitoring efforts, City Power team also revisited a previously disconnected business in Crown, which still owes an estimated R9.9 million. The premises remained without power supply, reinforcing the effectiveness of disconnections as a deterrent against illegal reconnections and non-payment.

The third targeted property, in Craighall Park, yielded no results as it was found vacant. Nonetheless, through consistent and relentless weekly cut-off operations, City Power is reinforcing the message that defaulting on payments will not be acceptable while ensuring that honest, paying customers reap the benefits of improved and reliable service delivery.

**ENDS**

**ISSUED BY CITY POWER**

**Isaac Mangena, General Manager**

**Department of Public Relations and Communication**