



City of Johannesburg

Johannesburg Water SOC Ltd

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Customer Notice

Randjieslaagte Reservoir

The Randjieslaagte Reservoir is constrained this morning due to a combination of factors, including higher demand, reduced supply, and infrastructure limitations. Johannesburg Water is actively monitoring the situation and implementing interventions to support recovery.

As a result, low pressure to no water is expected in higher-lying areas, while lower-lying areas will continue to receive water.

Johannesburg Water remains committed to responding to bursts and leaks and prioritising repairs as efficiently as possible. Where no-water occurrences are reported, alternative water supply will be provided in coordination with the Ward Councillors.

Customers in lower-lying areas are urged to use water sparingly to support those in higher-lying areas. Given the severe strain on the system, your cooperation in conserving water is greatly appreciated.

Further updates will be shared as the system improves or when operational changes are implemented.

Ends

Issued by Johannesburg Water Communication and Marketing

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