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City of Johannesburg Metropolitan Municipality

Communications & Stakeholder Management

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MEDIA RELEASE

To: News Editors
From: Kgamanyane Maphologela
Director: Communications & Stakeholder Management
Date: 26 March 2026

City of Johannesburg brings Region F Open Day to Brixton

The City of Johannesburg will host a Region F Open Day at the Brixton Multipurpose Centre on Saturday, 28 March 2026, from 08:00 to 15:00. The event is designed to be family-friendly and accessible to all residents.

This initiative is part of the City's ongoing effort to address municipal account-related queries directly with residents and property owners. By bringing services closer to communities, the City aims to improve access, convenience, and overall customer experience.

Residents from Region F—including Fordsburg, Crown Gardens, the Inner City, Aeroton, Mondeor, Winchester Hills, Benrose, and surrounding areas—are encouraged to attend and make use of the available services.

Kgamanyane Maphologela, Director for Communications and Stakeholder Management in Group Finance, highlighted the importance of these engagements:

"By bringing our services closer to residents, we make it easier for them to get assistance, engage directly with officials, and have their municipal queries resolved efficiently. These Open Days allow us to meet our customers where they are."

The Open Day will also assist pensioners and qualifying residents with applications for rebates and registration on the Expanded Social Package (ESP), which provides additional support to low-income households.

Additionally, the event will raise awareness about the Debt Relief Programme (Phase 4), which helps qualifying customers bring their accounts up to date through structured payment arrangements, including relief on interest and penalties.

"The City wants residents to know that support is available. The Debt Relief Programme provides an opportunity for customers to make affordable payment arrangements, clear arrears, and stay connected," added Maphologela.

Residents are encouraged to bring the following documents to ensure efficient assistance:

- Municipal account statements
- Reference numbers of any queries logged
- South African ID or valid identification documents

Event Details

Venue: Brixton Multipurpose Centre, 78 Foyle Avenue

Date: Saturday, 28 March 2026

Time: 08:00 – 15:00

For more information on customer service offerings, visit www.joburg.org.za ,
www.e-joburg.org.za, or call **0860 562 874 (JOBURG)**.

ENDS –

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