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Media Statement

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JOSHCO LAUNCHES CITY-WIDE HOUSING NEEDS SURVEY TO SHAPE DATA-LED HUMAN SETTLEMENTS PLANNING

Residents across Regions A-G are invited to help shape future social, affordable rental and student accommodation

The Johannesburg Social Housing Company (JOSHCO), in partnership with the City of Johannesburg (CoJ) Department of Human Settlements, has officially launched a city-wide Housing Needs Analysis Survey running across all seven Regions (A-G) from 4 to 30 August 2026. The strategic initiative aims to establish an empirical baseline to determine actual housing demand, spatial preferences, affordability profiles, and specific tenure requirements across the municipality.

The survey directly addresses the pressures of rapid urbanisation and shifting socio-economic dynamics by gathering verified data directly from residents. The resulting intelligence will directly shape future capital investment and development pipelines for social housing, affordable rental schemes, and student accommodation, ensuring new developments are situated near economic nodes, public transport corridors, and essential municipal infrastructure.

“Housing planning cannot be predicated on assumptions,” says Katlego Ditshego, Acting Chief Executive Officer of JOSHCO. “We must accurately evaluate where our communities reside, where they work, what financial resources they command, and the exact typology of shelter they require. This survey accords residents a direct voice in shaping the City’s future housing pipeline.”

Ditshego emphasises that the survey is a strategic spatial planning tool rather than a housing application, waitlist registration, or unit allocation exercise. Participants can specify needs ranging from social and affordable rental units to first-time homeownership options and student housing across all seven administrative regions.

To guarantee equitable access and eliminate digital exclusion, participation is structured through multiple channels:

- [An online portal accessible via mobile devices and computers.](#)

- Dedicated walk-in centres at JOSHCO regional offices and CoJ Human Settlements customer centres.
- Scheduled regional field visits and Ward Councillor distribution networks to assist residents without smart devices or data connectivity.

“Our goal is to ensure no one is left behind. We encourage residents across Johannesburg to take part in the Housing Needs Analysis Survey and make their voices count in shaping the City's future housing priorities”

All data collection adheres strictly to the Protection of Personal Information Act (POPIA), with voluntary participation subject to explicit prior consent. The overarching mandate reflects a fundamental shift in municipal execution: planning human settlements *with* Joburg's residents, rather than *for* them.

Survey link: <https://forms.cloud.microsoft/r/3KjPgjQd2h>

Ends

Issued by the Johannesburg Social Housing Company (JOSHCO)

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