City of Johannesburg

Johannesburg Water SOC Ltd

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22 October 2026 – 10:45

Customer Notice

Update: Precautionary water quality alert: Possible water contamination in Bezuidenhout Valley

Repairs to the damaged water pipeline at the corner of 6th Street and 8th Avenue in Bezuidenhout Valley were completed last night, 21 October 2026.

The damage occurred when a tree stump fell onto the pipeline during excavation work by a contractor replacing a sewer pipe.

Affected Areas:
8th Avenue, at the intersections of 4th, 5th, 6th and 7th Streets.

Following the completion of repairs, Johannesburg Water teams will continue flushing the pipeline today, 22 October 2026. Water samples will also be collected for laboratory testing to ensure that the water meets the required quality standards.

Water supply will remain isolated until laboratory results confirm that the water is safe for use.

Customers in the affected areas are advised not to use the water until Johannesburg Water issues an official notification confirming that it is safe for consumption and use.

Alternative water supply will continue to be provided while the restriction remains in place.

Johannesburg Water will notify affected customers once water quality clearance has been received from its laboratory and normal water supply can safely resume.

Service queries can be logged through the following channels

📞 0860 056 2874 / 010 061 4470
📧 fault@jwater.co.za
Facebook: Johannesburg Water
X: @JHBWater
WhatsApp channel: https://whatsapp.com/channel/0029VaN8jUf1SWsw4kYZEF1X

Ends
Issued by Johannesburg Water Communication and Marketing.

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