City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntemi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Telephone:
Reception: +27 010 061 4450
Call Centre: +27 010 061 4470

www.johannesburgwater.co.za

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WATER STATUS UPDATE REPORT

The City of Johannesburg continues to observe very high-water usage in the past few days, which has placed the water system under additional strain, with sensitive systems still impacted.

The Crown Gardens reservoir complex

The Crown Garden Reservoir complex comprises of a 22Ml reservoir and one 1.5Ml and another 2Ml water tower. The complex is supplied through the Rand Water bulk meter, which is supplied by both Rand Water Zwartkopjes PS and Eikenhof Pump Station via the Rand Water Meredale reservoir. Any drop in the supply from any of the two Pump station system affects water supply to the reservoir complex.

The reservoir supplies predominately the following suburbs, Ormonde, Reuven, Robertsham, Turffontein, Ridgeway, Southdale and Nasrec. The two water towers supply the following areas, Winchester hill extensions, Ridgeway, Crown Garde, Mondeo, etc.

The reservoir level remains severely affected because of high draw-off on the Eikenhoff system due to the current heat wave resulting in increasing demand. The reservoir remains low and as such the outlet has been opened this afternoon at 50%. **Pumping to the towers resumed** this morning and the tower zone is receiving water.

The Johannesburg Water technical team is currently reconfiguring the system to move load from healthier systems to supplement the Crown Garden reservoir complex. As the reservoir level increases, the outlet will be opened at 100%.

Other Systems

Pumping from the **Hector Norris Pump Station** to the Inner City has resumed, and teams are closely monitoring incoming flows and system performance.

The **South Hills tower's** incoming supply improved overnight, allowing pumping to resume. Supply remains stable, and pumping is continuing uninterrupted. The tower is supplying fairly to adequately.

Berea reservoir remains critically low as well. As such the reservoir outlet remains closed to support recovery. The technical team has been deployed to scour the bulk pipeline between the Rand Water Meter and the reservoir.

Directors:
Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Chief Executive Officer and Executive Director),
Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Sipho Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele,
Mr Molate Mashifane, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),
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Yeoville reservoirs 1 and 2 remain constrained, although both outlets are open and supplying their designated zone under constrained conditions. Pumping at the Yeoville Pump Station remains suspended due to the low levels of both reservoirs.

Most of the **Randburg/ Roodepoort systems** are currently stable. However, the Honeydew system remains constrained with low reservoir levels. The Waterval pumpstation and Quellerina tower which was previously impacted by poor incoming supply, was restored and those areas are supplied.

The **Sandton systems** are currently stable with all areas receiving water. However, due to high demand, systems are currently being reconfigured to stabilize reservoir levels.

The **Midrand system** is stable with supply challenges experienced in the President Park, Grand Central and E-rand systems. Grand Central tower is currently at low level. These reservoirs are currently at low levels and to mitigate, systems are being reconfigured to boost capacity. President Park reservoir is impacted by high demand, hence reservoir outlets are closed in the afternoon and opened in the morning to build reservoir capacity.

The **Soweto systems** remain constrained due to high demand. Currently, the Meadowlands direct feed areas are receiving reduced supply as part of the WDM measure. In addition to this, the Aeroton- Diepkloof reservoir systems are constrained and WDM Measures have been implemented.

We have dispatched alternative water supplies to the worst-affected areas, and our teams are coordinating directly with Ward Councilors to manage distribution, where feasible.

The technical interventions can only succeed if demand is managed. We are making an urgent appeal to every resident and business across the City of Johannesburg, to reduce water consumption immediately. Limit your usage strictly to essential services and postpone all non-essential water activities.

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