



Looking Ahead to the New Financial Year: Investing in Johannesburg's Future

Dear Joburgers,

As we approach the start of the 2026/27 financial year, we are reminded that the financial sustainability of the City of Johannesburg is a shared responsibility between the municipality, residents, businesses and all stakeholders.

Like many municipalities across South Africa, Johannesburg continues to navigate increasing service delivery demands, rising bulk service costs, ageing infrastructure and broader economic constraints. Despite these challenges, we remain committed to strengthening the City's financial position while ensuring the continued delivery of essential services.

We recognise that many residents and businesses are under financial pressure due to the rising cost of living and a challenging economic environment. We understand the impact that increasing household and operational costs have on our communities and remain mindful of the need to balance affordability with our responsibility to provide reliable and sustainable services.

Our focus remains on maintaining financial discipline, improving revenue collection, investing in critical infrastructure and creating an environment that supports economic growth and investor confidence. These priorities are essential to ensuring that Johannesburg remains a resilient and competitive city capable of meeting the needs of its residents today and in the future.

Preparing for the 2026/27 Financial Year

The implementation of the approved 2026/27 budget and tariffs on 1 July 2026 marks an important milestone in the City's efforts to sustain service delivery while responding to growing operational and infrastructure requirements.

The City's ability to provide reliable services, maintain critical infrastructure and support economic growth depends on a sound financial foundation. The approved tariffs are therefore not simply adjustments to municipal charges; they form part of a broader strategy to ensure Johannesburg's long-term sustainability and resilience.

Residents and businesses are encouraged to:

- Familiarise themselves with the approved tariffs,
- Review municipal accounts carefully,
- Monitor electricity and water consumption,
- Report billing queries promptly through official customer service channels, and
- Make use of available support programmes where eligible.

Investing in Service Delivery

The 2026/27 budget prioritises investments that residents will experience in their daily lives. It supports key projects such as the Orange Farm Renewal Programme, Jabulani Precinct upgrades, informal settlement upgrading, inner-city revitalisation projects and housing developments aimed at created more inclusive and connected communities. Moreover, funding has been allocated towards improving public safety through enhanced law enforcement visibility, CCVT expansion and urban management interventions.

Strengthening Revenue and Financial Resilience

Improving revenue performance remains a key priority for the City. Through ongoing revenue enhancement and collection initiatives, we are working to strengthen cash flow management, improve financial sustainability and ensure that resources are directed towards service delivery priorities.

These efforts support our broader objective of building a financially resilient municipality that can continue investing in infrastructure, stimulating economic growth and improving the quality of life for all residents.

Engaging with Stakeholders

Meaningful engagement remains central to the City's approach to governance and financial management.

During June, the City hosted a series of stakeholder engagements to provide information on the approved tariffs and create opportunities for dialogue with businesses and organised stakeholder groups. We are grateful for the constructive participation and valuable feedback received during these engagements.

The City also recently concluded engagements with investors and funding partners, providing an opportunity to share information on Johannesburg's financial performance, strategic priorities and long-term sustainability plans.

These engagements form part of our commitment to transparency, accountability and maintaining confidence among residents, businesses, investors and other key stakeholders.

Looking Ahead

As we enter the new financial year, our commitment remains unchanged: to manage public resources responsibly, strengthen financial sustainability and improve service delivery for all residents.

We will continue to strengthen our engagement with stakeholders through regular communication, targeted information-sharing and collaborative platforms that enable meaningful participation. We recognise that building a financially sustainable city requires ongoing dialogue and shared responsibility. By working together with residents, businesses, organised stakeholder groups and investors, we can respond more effectively to challenges, identify opportunities for improvement and ensure that our financial decisions continue to support inclusive economic growth and better service delivery.

I would like to thank all stakeholders for their continued support, participation and partnership. Together, we can ensure that Johannesburg remains a city that works for all who live, work and invest in it.

Yours in service,

Tebogo Moraka
Group Chief Financial Officer
City of Johannesburg