



## Johannesburg on the Rise: Building on Progress and Looking Ahead

As we step into 2026, the City of Johannesburg does so with a renewed sense of purpose and confidence. The year behind us was one of steady progress, marked by stronger financial controls, improving systems, and a growing focus on restoring service delivery. January gives us the opportunity to reflect on those gains and, more importantly, to build on them. The task ahead is clear: to protect the progress made, strengthen what is working, and ensure residents and businesses experience real improvements in their day-to-day interactions with the City.

### Carrying Momentum into the New Year

#### A Stronger Financial Position

The improvements achieved in 2025 continue to shape the City's approach in 2026. Better revenue collection, tighter expenditure management, and improved liquidity have created a more stable operating environment, one that allows the City to plan with greater certainty and focus on service delivery.

Work continues to improve billing accuracy, customer engagement, and revenue controls, ensuring the City remains financially resilient while responding to the needs of its communities.

#### The focus for the year ahead

#### Improving Systems, Improving Experiences

Modernising the City's financial, billing, and metering systems remains a priority. The emphasis this year is on making these systems work better for residents and businesses, reducing errors, resolving queries faster, and improving accountability across departments.

These improvements are about more than technology. They are about creating a more responsive and reliable City.

#### Delivering Infrastructure That Makes a Difference

Infrastructure investment continues to be a key driver of Johannesburg's development. Building on improved planning and project oversight, the City is working to accelerate delivery, improve quality, and ensure infrastructure projects have a visible impact on communities.

Urban renewal efforts, particularly in the inner city, remain central to creating safer, more inclusive, and economically vibrant spaces.

#### Strengthening Governance and Coordination

The governance reforms and oversight measures introduced over the past year continue to guide the City's work. In 2026, these structures will be further strengthened to support better coordination, accountability, and decision-making across municipal operations.

#### Debt Relief Support Continues

The City's Debt Relief Programme remains available to qualifying households and businesses, offering structured support to help regularise municipal accounts. This programme reflects the City's commitment to balancing financial sustainability with understanding the economic pressures many continue to face. Residents and businesses are encouraged to engage with the City and make use of the available support options.



### Looking Ahead Together

January sets the tone for the year ahead. The City of Johannesburg begins 2026 focused on consolidating financial stability, improving everyday service delivery, and rebuilding trust through consistent action.

Progress is never achieved alone. It is shaped through partnership, between residents, businesses, and the dedicated teams working across the City. As we move forward, this shared responsibility remains at the heart of Johannesburg's continued rise.

As we begin the new year, I would like to thank our residents, business community, and municipal teams for their continued engagement and cooperation. The progress made in 2025 was the result of collective effort, and 2026 offers an opportunity to deepen those gains.

Together, we will continue strengthening systems, improving service delivery, and building a City that is financially sound and responsive to the needs of its people.

Yours in Service  
**Tebogo Moraka**  
Group Chief Financial Officer  
City Of Johannesburg