



## Building a Financially Resilient Johannesburg Through Infrastructure Investment and Sustainable Service Delivery

### Dear Joburgers,

Council has approved the City of Johannesburg's 2026/27 Budget and tariff framework – a Budget that responds directly to the realities facing our residents, businesses and the City's infrastructure network.

This Budget is not simply about balancing figures. It is about protecting the City's ability to deliver services, rebuild infrastructure, restore financial stability and position Johannesburg for long-term economic growth.

Johannesburg continues to face severe financial and infrastructure pressures driven by rising bulk electricity and water costs, ageing infrastructure, vandalism, illegal connections, service delivery backlogs and increasing demand for municipal services

In response, the City has adopted a R97.1 billion Budget for the 2026/27 financial year, including R8.8 billion dedicated to infrastructure investment, asset renewal and service delivery improvement programmes across the city.

### Driving Service Delivery Through Infrastructure Investment

The Budget prioritises strategic investments that directly impact communities and economic activity, including:

- Rebuilding and maintaining critical infrastructure,
- Improving the reliability of electricity and water services,
- Strengthening waste collection and sanitation systems,
- Accelerating inner-city rejuvenation and township renewal,
- Expanding access to basic services, and
- Improving the City's financial sustainability and operational efficiency.

These interventions are aimed at building a more responsive, resilient and service-oriented municipality capable of supporting economic growth and improving the quality of life for all residents.

### A Collective Responsibility

The sustainability of Johannesburg depends on a partnership between the City, residents, businesses and stakeholders.

The City is intensifying efforts to improve billing accuracy, strengthen revenue collection, address historical debt and improve financial governance. At the same time, customers are encouraged to honour their municipal obligations to enable continued investment in services and infrastructure.

Support measures, including structured payment arrangements and indigent relief for qualifying residents, remain available to assist customers experiencing financial difficulty.

The City acknowledges the financial pressures facing households and businesses. However, without responsible tariff adjustments, the City would be unable to sustain service delivery, protect infrastructure assets or meet growing demand across Johannesburg. Tariffs help ensure that the City can continue providing reliable services today while investing in what is needed for tomorrow.

This Budget therefore seeks to strike a careful balance between affordability, financial sustainability, and the continued delivery of reliable municipal services.

### Our Commitment to Johannesburg

The Office of the Group Chief Financial Officer remains committed to transparency, accountability and prudent financial management.

The approved 2026/27 Budget provides a practical and focused roadmap to stabilise the City's finances, protect infrastructure and improve service delivery outcomes.

Together, we can build a financially sustainable, investment-friendly and service-driven Johannesburg that works for all its residents.

Yours in Service,

**Tebogo Moraka**  
Group Chief Financial Officer  
City of Johannesburg

### Approved 2026/27 Tariff Adjustments

To sustain service delivery and maintain essential infrastructure, Council has approved the following tariff adjustments for the 2026/27 financial year:

- Electricity: 8.63%
- Water: 12.5%
- Sanitation: 11%
- Property Rates: 3.6%
- Refuse Removal: 6.2%

These adjustments are driven largely by increases in bulk supply costs from Eskom and water providers, inflationary pressures and the urgent need to maintain and upgrade ageing infrastructure networks.