



Debt Relief Programme

COJ urges the public to inspect Supplementary Valuation Roll

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The City of Johannesburg has announced the Supplementary Valuation Roll for the financial year 2025/2026 (1 July 2025 – 30 June 2026) is open for public inspection from **12 November 2025** until **19 December 2025** at 15:00.

Residents are encouraged to inspect the Roll and, if necessary, lodge objection to any entry they believe to be incorrect.

In terms of the Local Government: Municipal Property Act No. 6 of 2004, objections must relate to specific individual properties and not the Valuation Roll as a whole.

The Supplementary Valuation Roll will be available for viewing at:

- **Jorissen Place** – 66 Jorissen Street, Braamfontein (East Wing, 1st Floor).
- **Online** – via the City's website at www.joburg.org.za under the GVR Online section.

Residents should preferably use the online objection system, where an acknowledgement letter will be automatically generated as proof of submission. The acknowledgment letter should be kept as proof that the objection was submitted.

For enquiries, please contact the City's Valuation Services on:

- 011 407 6622 / 011 407 6597
- valuationenquiries@joburg.org.za

AVOID BLACK FESTIVE SEASON, PAY YOUR ACCOUNT

The City reminds property owners to settle their municipal accounts ahead of festive season. This will assist customers to avoid the inconvenience of having their water or electricity disconnected during the holiday.

The City has intensified Level 3 disconnections, which target chronic defaulters who have failed to make any effort to settle their debts or enter payment arrangements.

Level 3 disconnection involves the physical removal of electricity cables, conductors, and water or electricity meters. Once implemented, the customer must reapply for new services through the standard application process — which leads to additional costs and delays.

Did You Know While On Holiday You Can Still Pay Your Account Online?

Register on e-Joburg for FREE: www.e-joburg.org.za

Struggling to pay your account? Find Out About The City's Debt Relief Phase 4 Programme

Visit any of the City's Customer Service Centre to learn how to apply and benefit from this programme,

For more information, application forms, requirements and apply online, please visit:

- www.joburg.org.za under Key Documents, then click Debt Relief Programme
- Email: debtrelief@joburg.org.za
- Call: **0860 JOBURG (562 874)**

