

LEGACY & RELIEF

MYTHS VS. FACTS

MYTH 1:

"I must re-apply for my pensioner rates rebate every year."



FACT:

Existing approved rebates are extended until 30 June 2027. Only new applicants need to apply.

MYTH 2:

"I turned 60, so the rebate is automatically added to my bill."



FACT:

No. Newly eligible homeowners must submit an application and supporting documents.

MYTH 3:

"When a parent dies, a child can simply change the municipal account into their name."



FACT:

No. Being a relative does not confer legal ownership. Deceased estates must follow formal legal administration through an appointed Executor.

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MYTH 4:

“Paying the municipal account makes me the owner of the house.”

FACT:

Paying municipal charges maintains the account but does not grant legal ownership or replace a Title Deed.



MYTH 5:

“If I own multiple houses, I get the pensioner rebate on all of them.”

FACT:

The pensioner rebate applies strictly to your single primary residence.

KNOW YOUR RELIEF. PROTECT YOUR LEGACY.

Talk to any City of Johannesburg customer service agent for assistance today!



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