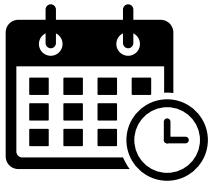


# Myths and Facts

## MYTH 1:

“I must re-apply for my pensioner rates rebate every year.”

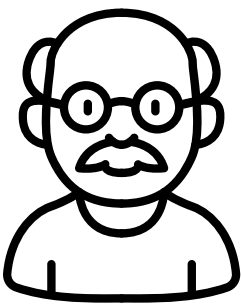


## FACT:

Existing approved pensioner rebates have been extended until 30 June 2027, subject to applicable conditions. New applicants must still apply.

## MYTH 2:

“I turned 60, so the City automatically gives me the rebate.”



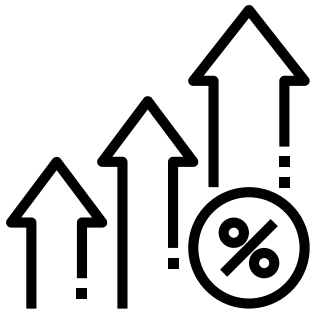
## FACT:

No. Newly eligible customers must apply and meet the qualifying requirements.

# Myths and Facts

## MYTH 3:

“Everyone over 60 gets a 100% rebate.”



## FACT:

No. The benefit depends on age, income for the 60-69 category, property value and other policy requirements.

## MYTH 4:

“People aged 70+ may earn too much to qualify.”



## FACT:

For the 70+ category, income is not the qualifying threshold. Other requirements still apply.

# Myths and Facts

## MYTH 5:



“If I own three houses, I get the pensioner rebate on all three.”

## FACT:

No. The pensioner rebate applies to one qualifying property.

## Myth 6:

“All my residential properties get the R300 000 threshold.”



## FACT:

No. The enhanced R300 000 threshold applies to the qualifying first/primary residential property. Subsequent residential properties receive the statutory R15 000 exclusion.

# Myths and Facts

## MYTH 7:

“When my parent dies, I can simply put the property account in my name.”



## FACT:

A family relationship does not automatically establish legal ownership. The deceased estate must follow the appropriate legal process.

## MYTH 8:

“If I pay the municipal account, I become the owner.”



## FACT:

Paying municipal charges does not by itself confer legal ownership.

# Myths and Facts

## MYTH 9:

“If the property is in a deceased estate, municipal payments can stop.”

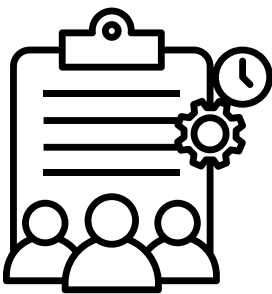


## FACT:

Municipal charges may continue to accrue while the estate is administered. The legally authorised representative should engage the City.

## MYTH 10:

“The City can decide who inherits.”



## FACT:

No. The City administers municipal accounts and property rates. It does not determine inheritance rights.