

Pensioner Rates Relief

ARE YOU 60 OR OLDER? KNOW YOUR PROPERTY RATES RELIEF!

The City of Johannesburg is helping senior citizens protect their income with substantial rates relief.

Already Approved? Relax! Your pensioner property rates rebate has been automatically extended until 30 June 2027. No queues. No re-application needed.

Turned 60 Recently or Never Applied? Automatic extension applies only to existing approved beneficiaries. If you are new to the rebate, you must apply to claim your benefit.

DO YOU QUALIFY? (PRIMARY RESIDENCE TIERS)

- Ages 70+: 100% Rates Rebate on property values up to R2 Million (No income test required).
- Ages 60 – 69 (Low Income): 100% Rates Rebate on property values up to R1.5 Million (Gross monthly income below R13 519).
- Ages 60 – 69 (Mid Income): 50% Rates Rebate on property values up to R1.5 Million (Gross monthly income between R13 519 and R23 172).

Bonus: The first R300 000 of market value on your primary home is completely rates-free!

HOW TO APPLY FOR NEW REBATES

- Email: Request and submit forms via ratescomments@joburg.org.za.
- Online: Download forms at www.joburg.org.za.
- In-Person: Speak to a customer service agent at your nearest Customer Service Centre today!

KNOW YOUR RELIEF. PROTECT YOUR LEGACY.



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A message brought to you by: City of Johannesburg
Group Finance: Communications and Stakeholder Management

JoburgFinance

@joburgfinance

www.joburg.org.za

0860 JOBURG
086 056 2874

@Joburg Finance

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2026/27 Pensioner Rebate Quick-Guide

60 years or older? You could qualify for 100% property rates relief!

Age 70+

Property value up to R2 million

100% rebate within the applicable threshold; no income threshold; other qualifying conditions apply.

Age 60 – 69

Income below R13 519/month:

Property value up to R1.5 million

100% rebate within applicable threshold.

Age 60 – 69

Income R13 519 - R23 172/month:

Property value up to R1.5 million

50% rebate within the applicable threshold.

Submit new applications to ratescomments@joburg.org.za or visit your nearest customer service centre.



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JoburgFinance @joburgfinance www.joburg.org.za 0860 JOBURG 086 056 2874 @Joburg Finance @JoburgFinance