

REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF THE SERVICE PROVIDER FOR PROVIDING INFRASTRUCTURE AND DATA CENTRE SUPPORT SERVICES FOR THE PERIOD OF THREE (03) YEARS

ANNEXURE : D – RESOURCES TECHNOLOGY CERTIFICATIONS AND SKILLS

The successful bidder is required to deploy resources that conform to the OEM skills accreditation. This document serves as a reference to the skills required and should be utilized when proposing resources.

The below table shows the score allocation per certification level:

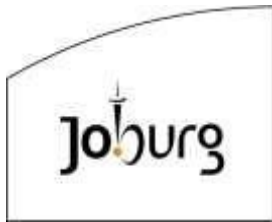
Certification Level	Functionality Score
Level 0	0
Level 1	3
Level 2	6
Level 3	8
Level 4	10

The below table shows the maximum score applicable per OEM:

OEM	Max Score
Huawei	8
Dell EMC / VCE	10
VMware	10
Microsoft	10
Suse	6
Oracle	6
IBM	6
Veritas	6
Mimecast	8
Total	70

The below table indicates different skill levels as prescribed by OEM's:

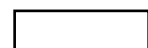
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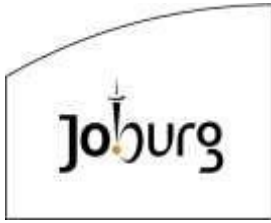


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Description	OEM	Technology	Certification
Data Centre	Huawei	Fusion Module	L1 - Huawei Certified ICT Associate - Data Center (HCIA) L2 - Huawei Certified ICT Professional - Data Center (HCIP) L3 - Huawei Certified ICT Expert - Data Center (HCIE)
Server Support	Dell EMC / VCE /	Vblock / Vxrail / VMAX / Unity /	L1 - Dell Certified Associate - Converged Infrastructure / Information Storage and Management L2 - Dell Certified Specialist - Converged Infrastructure / Information Storage and Management L3 - Dell Certified Expert - Converged Infrastructure / Information Storage and Management L2 - VCE Certified Converged Infrastructure Associate L3 - VCE Certified Converged Infrastructure Engineer L4 - VCE Certified Converged Infrastructure Master Engineer
	VMware	VCentre	L1 - VMware Certified Technical Associate (VCTA) L2 - VMware Certified Professional (VCP) L3 - VMware Certified Advanced Professional (VCAP) L4 - VMware Certified Design Expert (VCDX)
	Microsoft	Windows Server 2016 or later	L1 - Microsoft Certified Technology Specialist L2 - Microsoft Certified Professional (MCP) L3 - Microsoft Certified Solutions Associate (MCSA) L4 - Microsoft Certified Solutions Expert (MCSE)
	Suse	SLES	L1 - SUSE Certified Administrator (SCA and SCA+) L2 - SUSE Certified Engineer (SCE)
	Oracle	Solaris	L1 - Oracle Certified Associate L2 - Oracle Certified Professional
	IBM	AIX, Domino	L1 - IBM Certified Systems Administrator L2 - IBM Certified Associate Administrator
IT Continuity and Archiving	Veritas	NetBackup	L1 - Veritas Certified Specialist (VCS) in Data Protection L2 - Veritas Certified Professional (VCP) in Data Protection
	DellEMC	Avamar / Data Domain / Networker	L1 - Dell Certified Associate - Data Protection and Management (DCA) L2 - Dell Certified Specialist - Avamar / Data Domain / Networker / RecoverPoint (DCS)
Systems Management	Microsoft	System Centre Azure	L1 - Microsoft Certified Technology Specialist L2 - Microsoft Certified Professional (MCP) L2 - Microsoft Certified Azure Administrator L3 - Microsoft Certified Solutions Associate (MCSA) L4 - Microsoft Certified Solutions Expert (MCSE) L4 - Microsoft Certified Azure DevOps Engineer Expert
	Suse	Suse Manager	L1 - SUSE Certified Administrator (SCA and SCA+) L2 - SUSE Certified Engineer (SCE)

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Directory, Collaboration and Messaging	Microsoft	Active Directory / Exchange	L1 - Microsoft Certified Technology Specialist L2 - Microsoft Certified Professional (MCP) L3 - Microsoft Certified Solutions Associate (MCSA) L4 - Microsoft Certified Solutions Expert (MCSE)
	Mimecast	Mimecast	L1 – Warrior - Mimecast Certified Product Professional L2 – Gladiator - Mimecast Certified Product Professional L3 – Commander - Mimecast Certified Product Professional
TOTAL MAX POINTS			

The bidders may furthermore refer to the provided links for more information on OEM skills:

OEM	Certification Link
Huawei	https://e.huawei.com/en/talent/#/cert/roadmap
DellEMC / VCE	https://education.dell EMC.com/content/emc/en-us/home/certificationoverview.html
Vmware	https://www.vmware.com/education-services/certification.html
Microsoft	https://www.microsoft.com/en-us/learning/windows-server-training.aspx
Suse	https://training.suse.com/certification
Oracle	https://education.oracle.com/oracle-certification-paths-all
IBM	https://www.ibm.com/certify
Veritas	https://www.veritas.com/services/education-services/certification/exams
Mimecast	https://www.mimecast.com/customer-success/education/certifications/

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