

Joburg, a City that cares

City of Johannesburg is an institution that cares about all residents including those who live and work in the streets.

We are the first Metropolitan municipality to establish a sub-unit to assist Displaced Persons within the Social Development Department, established in 2008.

The sub-unit provides free lunch to approximately **200** homeless individuals daily (Monday to Friday) who are not in shelters.

During the 2021/22 financial year, the unit assisted **11 779** people living and working in the streets, and between July 2022 and March 2023, **6 851** displaced individuals were assisted through displaced persons programme which aims at transitioning them from a state of homelessness to self-reliance.

Homeless Assessment Centers

The City has 3 homeless assessment centers, 2 of which are situated at the shelters. The shelters promote good personal hygiene and nutrition by availing facilities that can be accessed for free by homeless people. The facilities are:

- Wash basins for laundry
- Showers for body washing and
- Nutritional lunch
- Access to social workers who do a needs assessment for assistance

Help by encouraging the homeless at traffic intersections to come to CoJ shelters for safety and growth.

Call: 083 702 6806/ 6807/ 7802



a world class African city

Services offered by City of Johannesburg Displaced Persons Sub-Unit

1. Outreach and community awareness programme
2. Shelter Placement and Management
3. Drug rehabilitation preparatory and in-patient placement programme
4. Empowerment and skills development programme
5. Family reunification programme
6. Psychosocial Support Programme (hygiene, nutrition, referral to specialized services)
7. Intersectoral Collaboration (partnerships with chapter 9 institutions, other government institutions, community, NGO's support services)

Displaced Unit's Homeless Shelters

The City has 3 homeless shelters and is working with NPO owned shelters to accommodate other categories of homeless people that City owned shelters cannot provide for.

City owned and managed shelters			
Name of shelter	Category	Age	Location and Address
Windsor West Shelter	Males	Adults	23 Knight Avenue Windsor West
1 Dan Street Shelter	Males	Adults	1 Dan Street c/o 4th Avenue, Florida
83 Kotze Street Shelter	Males and female	Adults	83 Kotze Street, Hillbrow

NGO owned shelters			
Name of shelter	Category	Age	Location and Address
St Rebane (CBB)	Males	Over 30	Chr Kerk and Troye Str, CBD
Sisters of Mercy (Beres)	Females	Over 30	Tuthope Street, Berea
Bienvenue Shelter for Refugee Women and Children	Women and children	All ages	64 Terrence Road, Betrams
Mes Ekhaya Shelter	Males	Adults	Smit Str, Joubert Park
Wendyby Homeless Shelter	Males	Adults	105 Turf Str, Turfontein
Operation Job Creation (Rooiapoort)	Males and Females (Couples)	Adults	88 Belladine Rd, Rooiapoort
Mother Theresa	Hospice	Adults	78 St George Rd, Bellevue

