

PIKITUP URGES RESIDENTS WITH LOST, DAMAGED OR STOLEN BINS TO APPLY FOR REPLACEMENTS.

WE DO BETTER
Together

WHAT TO DO WHEN YOUR PIKITUP BIN IS LOST, STOLEN OR DAMAGED

1 IF YOUR BIN HAS BEEN STOLEN

- Report your bin as stolen at a police station nearest to your place of residence
- Obtain an affidavit
- Call Pikitup's Call Centre with your municipal account to make an application for a bin replacement.

1



2 IF YOUR BIN IS DAMAGED

- Report the damaged bin through Pikitup's Call Centre
- Have your account number ready when applying for your bin to be replaced.

2



3 WHEN REQUESTING AN ADDITIONAL BIN

- Call the Call Centre with your account number.
- You will be issued with a reference number
- Make payment for the additional bin/s.
- Sign the bin delivery document as proof of receipt

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Pikitup appeals to residents to immediately place their bins inside their properties after the bins have been emptied to avoid having them stolen. Pikitup's call centre number is 087 357 1068 and is open from 08h00 and 16h30 from Monday to Friday.

